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Sent on	08	31	2023	Expires on	11	18	2023
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Warranty Extension: 2017-2019 Multi-Model 6AT Torque Converter
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DATE: August 31, 2023

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Warranty Extension: 2017-2019 Multi-Model 6AT Torque Converter

Today, August 31, 2023, American Honda is announcing a warranty extension for certain 2017 Accord, 2018 Odyssey, 2017-2018 Pilot and 2017-2019 Ridgeline vehicles. American Honda is extending the warranty on the torque converter to 8 years or 150,000 miles from the original date of purchase, whichever comes first.

BACKGROUND

Torque converters may not have been manufactured to proper specifications. As a result, the torque converter lock-up clutch cannot provide adequate holding force due to pressure bleeding down through a crack in the lock-up piston. The reduced lock-up clutch capacity results in the MIL illuminating and set DTC P0741 Torque Converter Clutch Circuit Performance or Stuck OFF.

REPAIR

Follow the diagnostic steps outlined in service bulletins 23-076, 23-077, and/or 23-078 to determine if the vehicle qualifies for this repair. For vehicles that qualify, replace the torque converter as outlined in the service bulletins.

PARTS

Part kits are available through the VIN control ordering process.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETINS

The following Service Bulletins have posted to the Service Information System (SIS) as of August 31, 2023:

- 23-076, *Warranty Extension: 2017 Accord 6AT Torque Converter – DTC P0741 Stored*
- 23-077, *Warranty Extension: 2017 Odyssey 6AT Torque Converter – DTC P0741 Stored*
- 23-078, *Warranty Extension: 2017-19 Multi-Model 6AT Torque Converter – DTC P0741 Stored*

They include repair, parts, tools and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by early October 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.

