



Service Bulletin

Bulletin No.: 23-NA-109

Date: July, 2023

TECHNICAL

Subject: Service Restraint System and/or Airbag Readiness Message Displayed - DTCs B15DF / B15E3

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2022	SOP	May 25th, 2022	All	All
	CT5						

Involved Region or Country	North America, Europe, Israel, Middle East, Cadillac Korea (South Korea), China
Condition	Some customers may comment on a Service Restraint System message displayed in the driver information center (DIC). Some customers may also comment on the Airbag Readiness Light coming on intermittently after start up. Technicians may also find DTC B15DF or B15E3 active or in history. This DTC is for an open or high resistance in the driver or passenger front seatback outboard airbag deployment loop.
Cause	The condition may be caused by intermittent connectivity of driver or passenger outboard side seat airbag due to high resistance in the seat mounted SIAB.
Correction	Replace the front seat back pad assembly with a new part number that includes a larger clearance zone for the side impact airbag wiring harness assembly.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, replace the front seat back pad. Refer to Front Seat Back Cover and Pad Replacement in SI.

Parts Information

2020 CT4

Causal Part	Side	Part Number	RPO
X	Left	87822064	OST - AF6 / KU9
	Left	87822071	AHE & OST - KU9
	Left	87822072	AHE & KU9 & OST
	Right	87822063	OST - AKE / KU9
	Right	87822067	KU9 & OST
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHF & OST - KU9

2021 CT4

Causal Part	Side	Part Number	RPO
X	Left	87822064	OST - AF6 / KU9
	Left	87822068	KU9 & OST
	Left	87822071	AHE & AQ9 & OST - KU9
	Left	87822072	AHE & AQ9 & KU9 & OST
	Right	87822063	OST - AKE / KU9
	Right	87822067	KU9 & OST
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHF & AQ9 & OST - KU9

2022 CT4

Causal Part	Side	Part Number	RPO
X	Left	87822064	OST - AF6 / KU9
	Left	87822068	KU9 & OST
	Left	87822071	AHE & AQ9 & OST - KU9
	Left	87822072	AHE & AQ9 & KU9 & OST
	Left	87822073	AHE & AQJ & OST - KU9
	Left	87822075	AHE & AQJ & KU9 & OST
	Right	87822063	OST - AKE / KU9
	Right	87822067	KU9 & OST
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHF & AQ9 & OST - KU9
	Right	87822074	AHE & AQJ & OST - KU9
	Right	87822076	AHE & AQJ & KU9 & OST

2023 CT4

Causal Part	Side	Part Number	RPO
X	Left	87822064	OST - AF6 / KU
	Left	87822068	KU9 & OST
	Left	87822071	AHE & AQ9 & OST - KU9
	Left	87822072	AHE & AQ9 & KU9 & OST
	Left	87822073	AHE & AQJ & OST - KU9
	Left	87822075	AHE & AQJ & KU9 & OST
	Right	87822063	OST - AKE / KU9
	Right	87822067	KU9 & OST
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHF & AQ9 & OST - KU9
	Right	87822074	AHE & AQJ & OST - KU9
	Right	87822076	AHE & AQJ & KU9 & OST

2020 CT5

Causal Part	Side	Part Number	RPO
X	Left	87822066	OST - AHE / KU9
	Left	87822066	HIT / H2G & OST - AHE / KU9
	Left	87822068	KU9 & OST
	Left	87822068	KU9 & OST - AHE
	Left	87822071	AHE & OST - KU9
	Left	87822072	AHE & KU9 & OST
	Right	87822065	OST - AHH / KU9
	Right	87822065	HIT / H2G & OST - AHH / KU9
	Right	87822067	KU9 & OST - AHH
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHH & OST - KU9

2021 CT5

Causal Part	Side	Part Number	RPO
X	Left	87822066	OST - AHE / KU9
	Left	87822066	HIT / H2G & OST - AHE / KU9
	Left	87822068	KU9 & OST - AHE
	Left	87822071	AHE & AQ9 & OST - KU9
	Left	87822072	AHE & AQ9 & KU9 & OST
	Right	87822065	OST - AHH / KU9
	Right	87822065	HIT / H2G & OST - AHH / KU9
	Right	87822067	KU9 & OST - AHH
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHH & AQ9 & OST - KU9

2022 CT5

Causal Part	Side	Part Number	RPO
X	Left	87822066	OST - AHH / KU9
	Left	87822066	HIT / H2G & OST - AHH / KU9
	Left	87822068	KU9 & OST - AHE
	Left	87822071	AHE & AQ9 & OST - KU9
	Left	87822072	AHE & AQ9 & KU9 & OST
	Left	87822075	AHE & AQJ & KU9 & OST
	Right	87822065	OST - AHH / KU9
	Right	87822065	HIT / H2G & OST - AHH / KU9
	Right	87822067	KU9 & OST - AHH
	Right	87822069	AHH & AQ9 & KU9 & OST
	Right	87822070	AHH & AQ9 & OST - KU9
	Right	87822076	AHE & AQJ & KU9 & OST

2023 CT5

Causal Part	Side	Part Number	RPO
X	Left	87822066	0ST - AHH / KU9
	Left	87822066	HIT / H2G & 0ST - AHH / KU9
	Left	87822068	KU9 & 0ST - AHE
	Left	87822071	AHE & AQ9 & 0ST - KU9
	Left	87822072	AHE & AQ9 & KU9 & 0ST
	Left	87822073	AHE & AQJ & 0ST - KU9
	Left	87822075	AHE & AQJ & KU9 & 0ST
	Right	87822065	0ST - AHH / KU9
	Right	87822065	HIT / H2G & 0ST - AHH / KU9
	Right	87822067	KU9 & 0ST - AHH
	Right	87822069	AHH & AQ9 & KU9 & 0ST
	Right	87822070	AHH & AQ9 & 0ST - KU9
	Right	87822074	AHE & AQJ & 0ST - KU9
	Right	87822076	AHE & AQJ & KU9 & 0ST

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7023770	Front Seat Back Cover and Pad Replacement	Use Published Labor Operation Time

Version	2
Modified	Released June 27, 2023 Revised July 18, 2023 – Added vehicle build date information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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