

SSM 51760

2022-2023 Transit - Non-Cutaway/Non-Chassis Cab Body - Lack Of Active Or Fixed Guidelines After Rear View Camera Replacement

Some 2022-2023 Transit vehicles, excluding cutaway and chassis cab body vehicles, equipped with a rear-view camera level 2 system only and 12 inch center display screen, may exhibit a lack of active or fixed guidelines after rear view camera replacement. Vehicles may also exhibit a diagnostic trouble code (DTC) C1001:55 stored in the SYNC module (APIM). This may be due to the APIM requiring the Local Interconnect Network (LIN) to recognize the new rear-view camera. To restore the active or fixed guidelines, download and run the APIM - Local Interconnect Network (LIN) New Module Initialization application in Ford Diagnosis and Repair System (FDRS) when replacing the rear-view camera.