

Technical Service Bulletin



48 Active steering malfunction - DTC B200FF0 (symptom code 12288)

48 23 45 2065871/3 June 29, 2023. Supersedes Technical Service Bulletin Group 48 number 22-27 dated April 28, 2022,

for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, A6, A7, A8, Q5, and SQ5	2019 – 2024	All	Not Applicable
RS 5, and RS 5 Sportback	2019 2021 – 2024		
A6 allroad, S6, S7, S8, and Q5 e quattro	2020 – 2024		
A8 e quattro	2020 – 2021		
RS 6 Avant, A7 e quattro, RS 7, Q5 Sportback, and SQ5 Sportback	2021 – 2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>header</i> (Added Model Year)
2	04/28/2022	Revised <i>header</i> (Added Model Year)
1	02/07/2022	Initial publication

Customer states:

- The steering warning lamp lights up in the instrument cluster with the following message:

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“Steering: fault. Adapt driving style. Turning circle larger”

Workshop findings:

- **DTC B200FF0** with symptom code 12288 is logged in the active steering control unit (diagnostic address 001B).

Technical Background

Software issue.

Production Solution

Not Applicable

Service

Proceed according to the instructions below.

1. Delete the DTC in the active steering control unit (diagnostic address 001B).
2. Perform a short road test which includes a parking maneuver.
3. If the DTC does not return to the 001B control unit, return the vehicle to the customer.
4. If DTC returns, proceed with GFF and follow instructions described in the tester.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles • G10 for CPO Covered vehicles – Verify Owner • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4869		
Damage Code:	0040		
Labor Operations:	Check steering column electronics control unit	4869 0199	30 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)

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	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service Procedure	No allowance	0 TU
Claim Comment:	As per TSB 2065871/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2065871**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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