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Sent on	06	09	2023	Expires on	08	27	2023		
From	Brad Ortloff, Manager of Auto Campaigns and Recalls								
Subject	Warranty Extension: 2013-2019 RLX Rear Toe Control Actuators								

DATE: June 9, 2023

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Warranty Extension: 2013-2019 RLX Rear Toe Control Actuators

Today, June 9, 2023, Acura is announcing a warranty extension for certain 2013-2019 RLX vehicles. Acura is extending the warranty coverage for the rear toe control (RTC) actuators on these vehicles to 10 years from the original date of purchase with no mileage limitation.

To further ensure client satisfaction and confidence, certain 2013 and 2014 RLX vehicles will be covered under this warranty extension until January 31, 2024, even though some currently fall outside of its 10-year term.

BACKGROUND

Due to manufacturing errors, abnormal noise may be heard from the rear when driving straight or making small side-to-side turning movements with the steering wheel. The MIL may also illuminate with DTC C1600-94 (PAWS unexpected behavior) and/or C1611-13/C1621-13 (PAWS actuator disconnection L&R).

REPAIR

Follow the diagnostic steps outlined in service bulletins 23-021 and 23-022 to determine if the vehicle qualifies for this repair. For vehicles that qualify, replace the RTC actuators as outlined in the service bulletins.

PARTS

Parts are available through the normal ordering process.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETINS

These two Service Bulletins supporting this warranty extension have posted to the Service Information System (SIS) as of June 9, 2023:

- 23-021, Warranty Extension: Moaning or Rubbing Noise from P-AWS RTC Actuators and/or P-AWS Indicator On With DTC C1600-94, C1611-13, or C1621-13 (Expires 01/31/24): This bulletin covers certain affected 2013-14 RLX vehicles from now until January 31, 2024.
- 23-022, Warranty Extension: Moaning or Rubbing Noise from P-AWS RTC Actuators and/or P-AWS Indicator On With DTC C1600-94, C1611-13, or C1621-13: This bulletin covers affected RLX vehicles for 10 years.

INTERACTIVE NETWORK

These bulletins include parts, repair, and warranty information related to this warranty extension.

CLIENT NOTIFICATION

Acura expects to begin client notification by beginning of July 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.