

Technical Service Bulletin



91 Gateway sets DTC U164300 for the rearview camera, rearview camera functions normally

91 23 92 2065763/2 May 5, 2023. Supersedes Technical Service Bulletin Group 91 number 22-69 dated January 21, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, Q4 e-tron, and Q4 Sportback e-tron	2022 -2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added Models/Model Years)
1	01/21/2022	Initial publication

Customer states:

There is **NO** customer complaint as no functions or other electrical vehicle systems have any restrictions.

Workshop findings:

During PDI, maintenance, service visit, or a reset of terminal 30, the following DTC (static/intermittent) is logged in the data bus diagnostic interface -J533- (diagnostic address 0019):

- **DTC U164300:** Ethernet Rearview Camera System Control Module no communication (symptom code **2494569**).

Technical Background

Communication deviation in reversing camera control unit -J772- (diagnostic address 006C).

Production Solution

Not Applicable

Service

This DTC does **not** lead to a restricted function or a message in the instrument cluster. In this case, the rearview camera will continue to operate normally and this DTC should not be considered a problem.



- If there are no customer concerns and the RVC system operates normally, this fault should be ignored.
- If there is a customer concern for an RVC function, this DTC should only be considered a last resort in diagnosis. In this case, another root cause is likely. Continue with normal diagnosis.



Note:

Replacing the reversing camera -J772- or the data bus diagnostic interface -J533- will NOT clear this DTC, even if recommended by Guided Fault Finding.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All part and service references provided in this TSB (**2065763**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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