

# Technical Journal

TITLE:

**PS2 Ticking/rattling noise from front wheels**

|                                       |                                                 |                                                |                                   |
|---------------------------------------|-------------------------------------------------|------------------------------------------------|-----------------------------------|
| REF NO:<br><b>TJ 36483.1.0</b>        | ISSUING DEPARTMENT:<br><b>Technical Service</b> | CAR MARKET:<br><b>United States and Canada</b> |                                   |
| PARTNER:<br><b>3 US 7515 Polestar</b> |                                                 | ISSUE DATE:<br><b>2023-01-17</b>               | STATUS DATE:<br><b>2023-01-20</b> |
| FUNC GROUP:<br><b>7700</b>            | FUNC DESC:<br><b>Battery, high voltage</b>      | Page 1 of 2                                    |                                   |

## Attachment

| File Name                   | File Size |
|-----------------------------|-----------|
| <a href="#">TJ36483.wav</a> | 3.1007 MB |

## DESCRIPTION:

If customer complains of a ticking/rattling noise when turning, follow advice under service.

## CSC Customer Symptom Codes

| Code | Description                                                 |
|------|-------------------------------------------------------------|
| D2   | Front/rear axle/Unusual noise                               |
| WY   | Suspension/Clicking/clonking noise/Unsure when/at all times |
| X1   | Suspension/Unusual noise                                    |
| E7   | Suspension/Unusual noise                                    |
| 1M   | Wheels, tires, hubs/Unusual noise/Front                     |

## Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 534  |     |          |       |      |      |       | 2021-9999  |       | -             | 202007-999952    |

## SERVICE:

Follow VIDA instruction how to remove and install Wheels.

Note: Make sure to follow the steps for cleaning and application of **installation paste** as described in VIDA.

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## \*Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 77062-2

## VST Operation Number

| VST Operation Number | Description                        |
|----------------------|------------------------------------|
| 77062-2              | Removal and installation of wheels |

## LABOR TIME:

0.2

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support needed", use function group 7700.

**This TJ has one video link.**