



Preliminary Information

PIT5967 Service Steering Message With P0128

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018 - 2023	All	All	All	All
Cadillac	XT5	2017 - 2023	All	All	All	All
Cadillac	XT6	2020 - 2023	All	All	All	All
Chevrolet	Blazer	2019 - 2023	All	All	All	All
Chevrolet	Traverse	2018 - 2023	All	All	All	All
GMC	Acadia	2017 - 2023	All	All	All	All

Involved Region or Country	North America
Condition	A vehicle may come into the dealer with a "Service Steering Message". Upon diagnosis no codes will be found that seem to pertain to the steering system. Code P0128 -Engine Coolant Temperature Below Thermostat Regulating Temperature may be set.
Cause	If vehicle diagnostics determine that the ECM may be reading the coolant temperature incorrectly a "Service Steering Message" will be turned on to protect the steering gear in the event of an undetected overheat condition.

Correction:

Perform a vehicle wide DTC scan,
If P0128 is found, diagnose and repair this code first.
Upon repair of the P0128 clear codes, drive the vehicle and see if the "Service Steering Message" returns.
If P0128 is not found or if the message returns after resolving P0128 follow SI diagnostics.

Version History

Version	1
Modified	01/04/2023 - Created on.

