

**On-car analysis list from January 17th, 2023**  
**please contact VW Helpline before attempting repair**

|            | Models                                        | MY    | Engine    | Transmission | Topic                             | Customer Complaint                                                                                                                                                                                                                                                                            |
|------------|-----------------------------------------------|-------|-----------|--------------|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Powertrain | Tiguan                                        | 21-23 | All       | All          | MIL-on P0456 P0442                | Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory<br><b>(Reference worksheet "Tiguan EVAP Leak - Questionnaire" before creating/calling Group TAC)</b>                                                                                                                    |
|            | Atlas, Atlas Cross Sport                      | 23    | 3.6L CDVC | All          | MIL-on P0461                      | Customer states MIL-on, fault P0461 stored in ECM memory<br><b>(Reference worksheet "Atlas P0461 - VIN4APIN - Customer Questionnaire" before creating/calling Group TAC)</b>                                                                                                                  |
| Chassis    | Tiguan, Taos                                  | 22    | All       | All          | Front wheel bearing noise         | Customer states noise from the front end<br><b>(Humming, whooshing, rotational noise, also can occur while turning)</b><br><b>(Untouched vehicles)</b>                                                                                                                                        |
| Electric   | Tiguan, Jetta                                 | 19    | All       | All          | Door Harness                      | Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory                                                                                                                                                                                                 |
|            | Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan | 22    | All       | All          | KESY Door Lock/Unlock Inoperative | Customer states KESY door lock/unlock inoperative<br><b>(Untouched vehicles)</b><br><b>(Must have fault codes B1479F0 and/or B147AF0 in AW 09)</b>                                                                                                                                            |
|            | Tiguan                                        | 22-23 | All       | All          | Seat Belt                         | Customer states seat belt won't retract                                                                                                                                                                                                                                                       |
| Body       | Atlas, Atlas Cross Sport                      | 21-23 | All       | All          | Seat Memory                       | Customer states cannot set seat memory.<br>B135454: Seat height or tilt adjustment motor no basic setting<br>B201000: no basic setting.<br><b>(Note: vehicle should not have had basic settings reset)</b><br><b>Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)</b> |
|            | Tiguan                                        | 21-23 | All       | All          | Seat Memory                       | Customer states cannot set seat memory.<br>B135454: Seat height or tilt adjustment motor no basic setting<br>B201000: no basic setting.<br><b>(Note: vehicle should not have had basic settings reset)</b><br><b>Must be after VIN break NM043260 (Tiguan)</b>                                |
|            | Atlas, Atlas Cross Sport, Tiguan              | 22    | All       | All          | Refrigerant low                   | Customer states AC inoperative<br><b>(Leak must be from AC compressor)</b><br><b>(Untouched vehicles)</b>                                                                                                                                                                                     |