



STAR ONLINE PUBLICATION



Case Number: S2108000007 REV. B

Release Date: May 2021

Symptom/Vehicle Issue: Increase In Steering Effort After Recent Repairs, DTC's B210B-00 System Voltage High Or C2129-17 Battery Voltage Circuit Voltage Above Threshold, No Crank, No Start, Stop Start Inoperative

Customer Complaint/Technician Observation: Owner complains after a service repair the vehicles steering has increased effort at times. Technician observed the vehicles modules setting DTC's B210B-00 System Voltage High and or EPS module setting a stored DTC C2129-17 Battery Voltage Circuit Voltage Above Threshold with a steering warning lamp on.

Repair Procedures: Inspect the following ground locations, identify that grounds are clean and secure. Use the harness wiggle test or voltage drop method to ensure proper connection before any added diagnostics or repairs. Intermittent High voltage module DTC's can be set from poor supporting grounds. Inspect, secure, repair or replace as needed at any locations Fig 1, 2, 3.

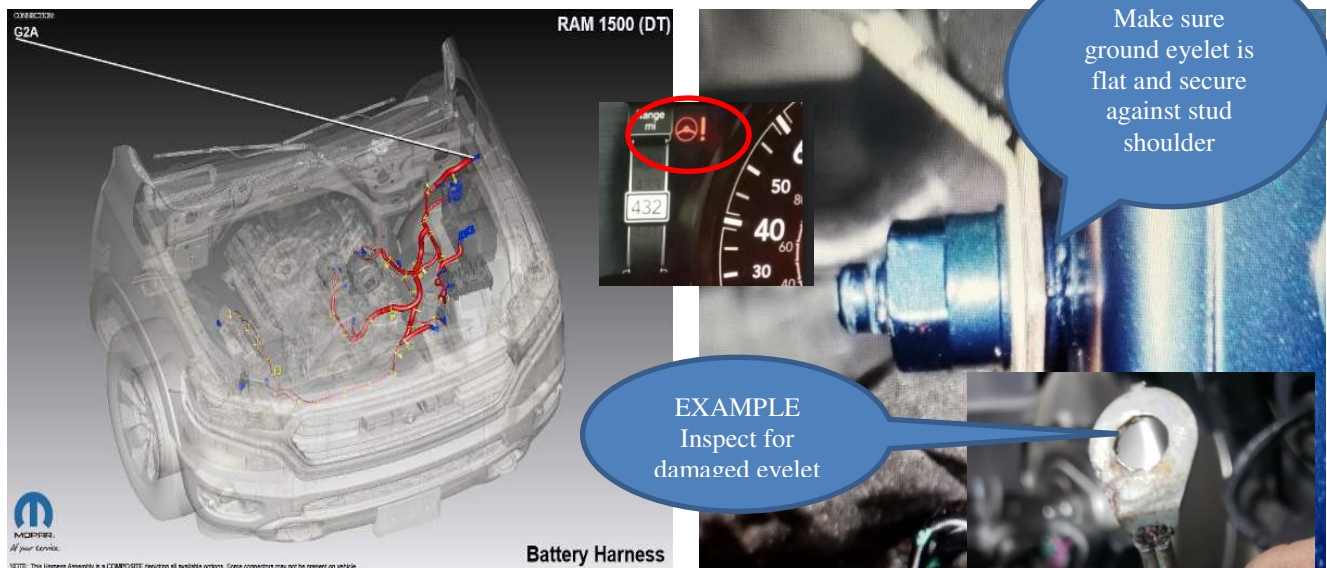


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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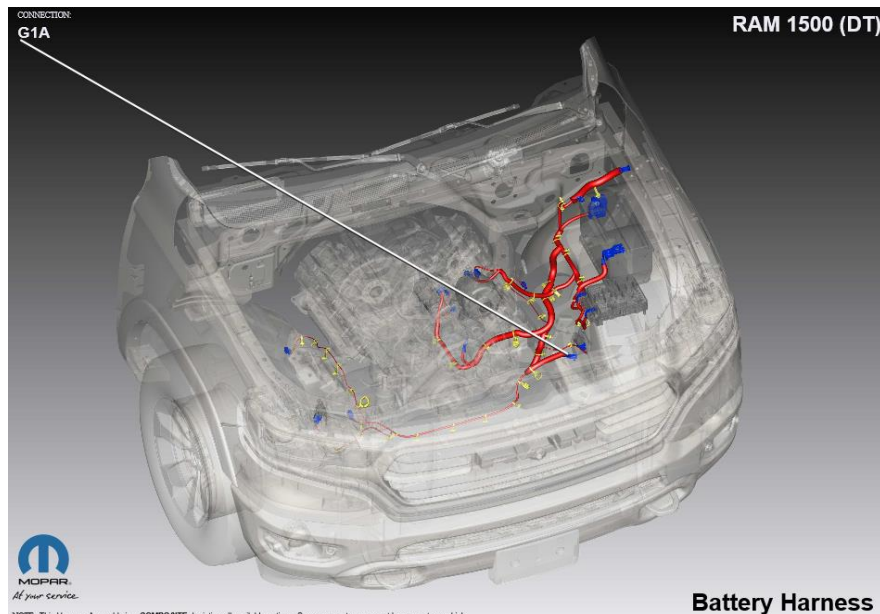
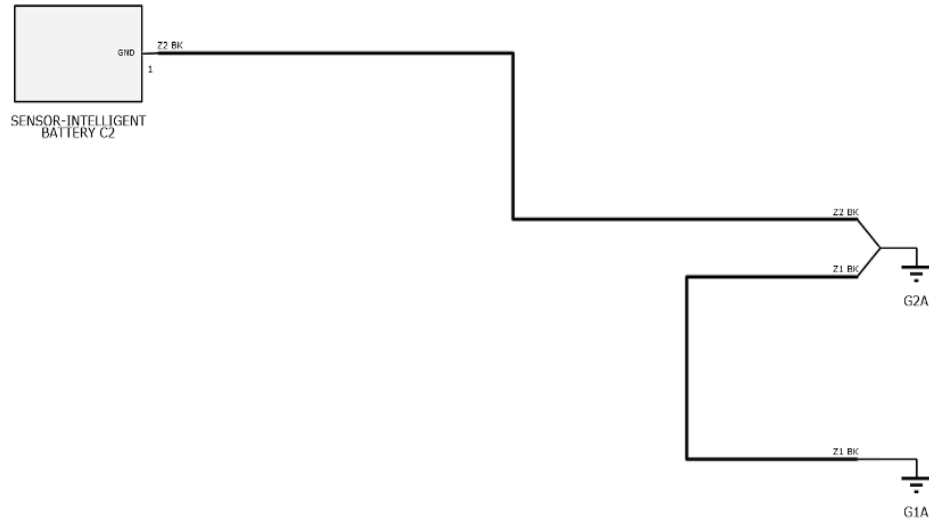


Fig 2

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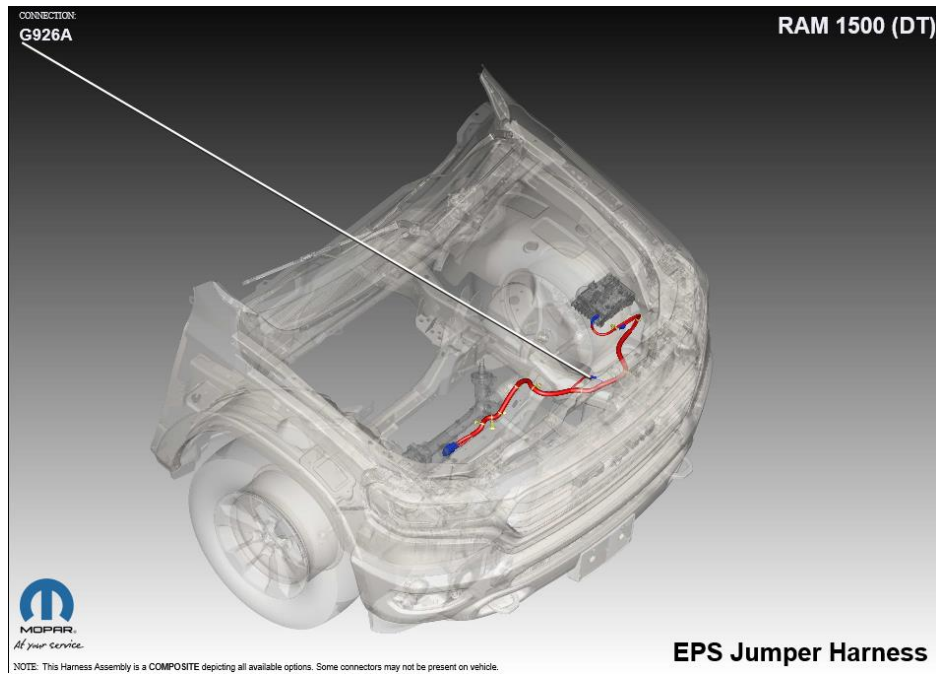
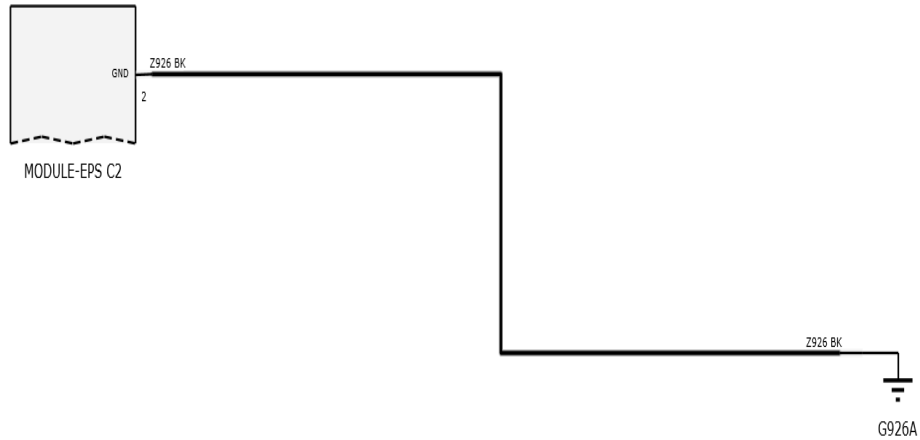


Fig 3

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