



STAR ONLINE PUBLICATION



Case Number: S2108000123

Release Date: May 2021

Symptom/Vehicle Issue: Stored U0080-00 DTC Code Ethernet Bus 1 Fault Set By SGW

Discussion: Technicians may see a stored DTC U0080-00 for an Ethernet Bus 1 Fault after switching from shipping mode to customer mode. The U0080-00 DTC was triggered by SGW module in the SHIPPING MODE, as the TBM module was fully powered off during transportation. The code will stay as ACTIVE. The code will become STORED when the vehicle is placed into "CUSTOMER MODE". The fault should be cleared once vehicle is in CUSTOMER MODE.

Please DO NOT replace the SGW or TBM module. There is no impact to the customers. No repair is required for this DTC.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found