



STAR ONLINE PUBLICATION



Case Number: S2123000035

Release Date: May 2021

Symptom/Vehicle Issue: B1F2A-77, B1F29-77, B1F28-77, B1F2B-77 3rd Row Seat Recline Motor DTC 's Stored

Customer Complaint/Technician Observation: 3rd row seat DTC's may be found in stored status:

B1F28-77 3rd Row Seat LT - Recline Motor 1-Commanded Position Not Reachable
-and/or-

B1F29-77 3rd Row Seat LT - Recline Motor 2-Commanded Position Not Reachable
-and/or-

B1F2A-77 3rd Row Seat RT - Recline Motor 1-Commanded Position Not Reachable
-and/or-

B1F2B-77 3rd Row Seat RT - Recline Motor 2-Commanded Position Not Reachable

Discussion: Erase the DTC's and operate the seats. If the seats operate ok with no DTC's no further repair is needed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found