



STAR ONLINE PUBLICATION



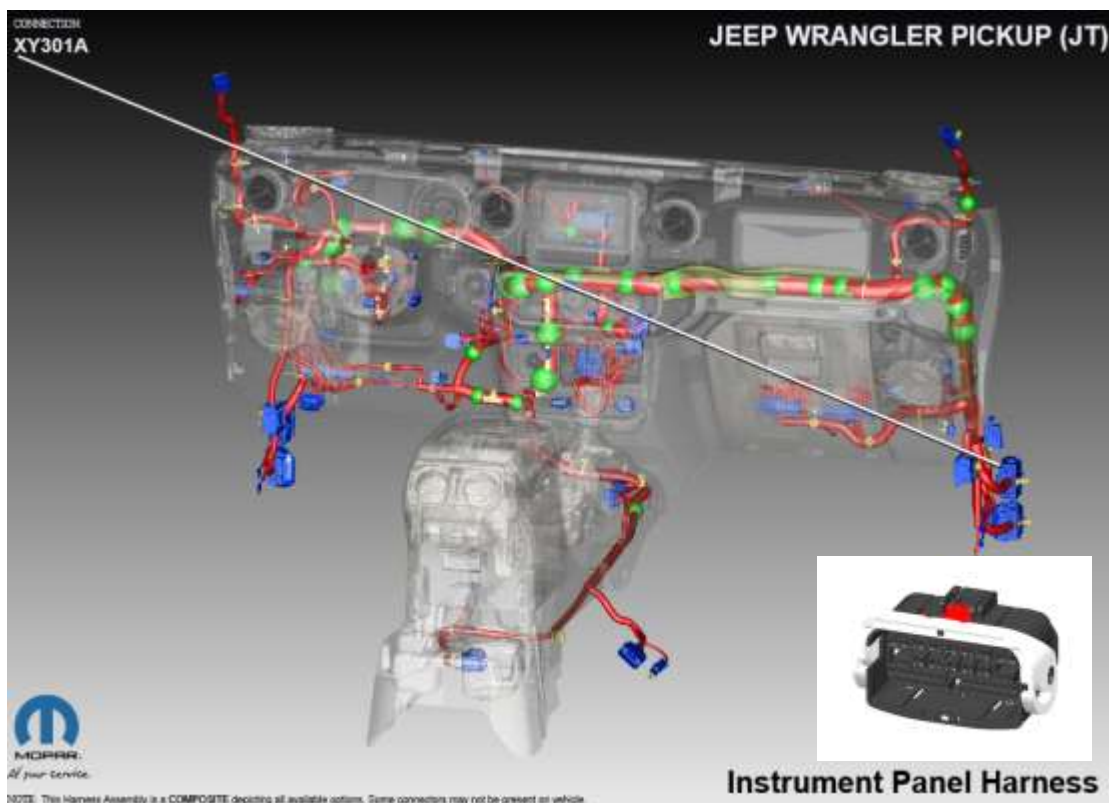
Case Number: S2208000084

Release Date: March 2022

Symptom/Vehicle Issue: ESC (Electronic Stability Control) Lamp On, DTC C121C-00-TORQUE REQUEST SIGNAL DENIED

Customer Complaint /Technician Observation: Owner complains of an ESC lamp on and or CEL (Check Engine Lamp). Technician observed the vehicle is setting DTC C121C-00 TORQUE REQUEST SIGNAL DENIED (MODULE, Antilock Brake (ABS)).

Discussion: Inspect XY301A Black 16-way connector. Verify the connector latch is secure and the CPA (Connector Positive Assurance) is locked.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found