

On-car analysis list from December 12th, 2022
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
	Tiguan	22-23	All	All	MIL-on P0456 P0442	Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory (Reference worksheet "Tiguan EVAP Leak Worksheet" before creating/calling Group TAC)
Chassis	Atlas, Atlas Cross Sport	22-23	All	All	Front heat shield noise	Customer states noise from the front end (usually right side) (Clicking, creaking due to CV boot clamp hitting heat shield) (Untouched vehicles)
Electric	Tiguan (2019 only), Sport Wagon, Jetta (2019 only)	18-19	All	All	Door Harness	Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory
	Atlas, Atlas Cross Sport	20-23	All	All	Airbag light on Fault B1225F1	Customer states Airbag light on (Must have fault code B1225F1)
	Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	22	All	All	KESY Door Lock/Unlock Inoperative	Customer states KESY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract
	Taos	22	All	All	Windshield	Customer states there is a visual imperfection in the windshield (Untouched vehicles)
Body	Atlas, Atlas Cross Sport	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)
	Tiguan	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break NM043260 (Tiguan)
	Atlas, Atlas Cross Sport, Tiguan	22	All	All	Refrigerant low	Customer states AC inoperative (Leak must be from AC compressor) (Untouched vehicles)