STAR ONLINE PUBLICATION

Case Number: **S2208000086**

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Symptom/Vehicle Issue: Driver Heated Seat Inoperative, DTC B1E99 Front Left Heater Circuit

Customer Complaint /Technician Observation: Owner complaint, the driver heated seat is not functioning. Technician observed DTC B1E99 Front Left Heater Circuit.

Repair Procedure: Inspect the harness routing at the rear seat panel driver side, ensure no harness pinching at harness retaining clip position as shown, pg's 1- 4.

1. Unhook toe kick straps from underneath seat
2. Remove screws circled below



Pg 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

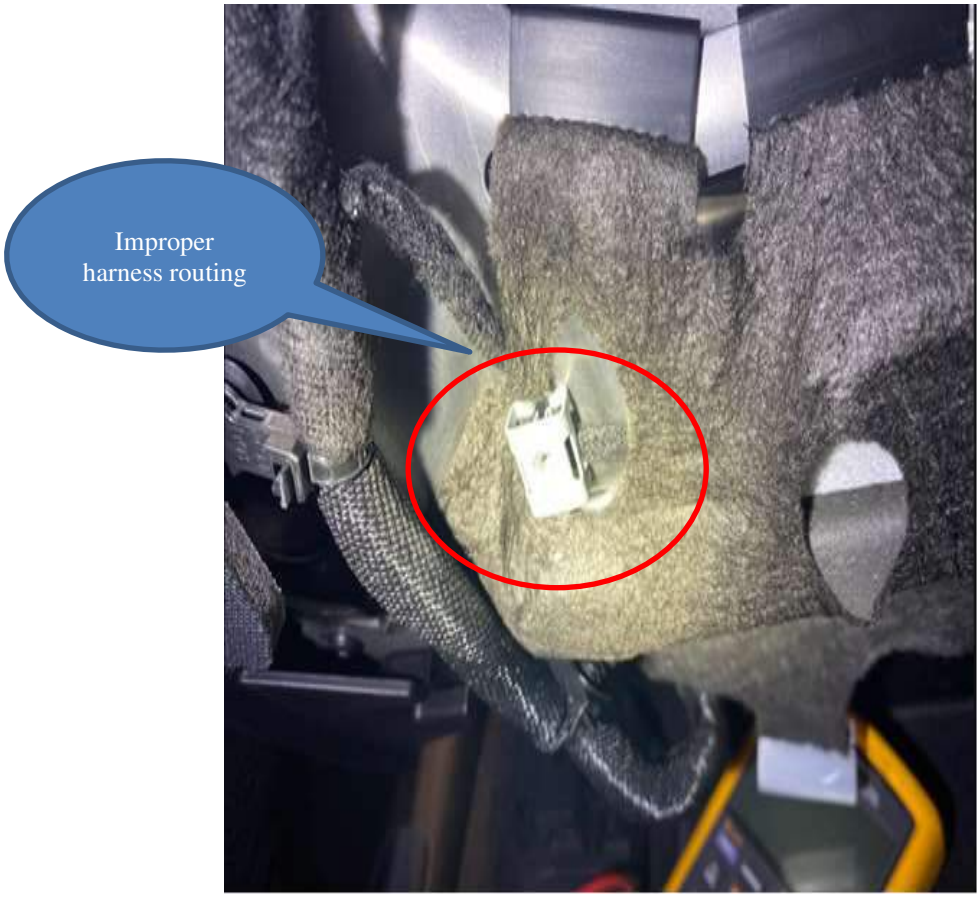
3. Remove panel from button like shown below



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Examine harness routing at clip area, repair and reposition harness as needed if pinched at this location; see proper harness routing pg 4.



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4. Reroute harness as seen above
5. Reattached J clips
6. Verify no new wrinkles on seat bottom cushion upon reassemble.
7. Reattach Back Panel, test operation

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