



Preliminary Information

PIC6471 Diagnostic Tip - One Or More Camera Views Displayed Are Blank U3000 SYM49 Setting

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Lyriq	2023	All	All	All	All

Involved Region or Country	North America
Condition	A customer may comment that one of the camera views displayed are blank. DTC U3000 SYM49 may be found in history or current status along with one or more DTC codes identifying the camera.
Cause	If a camera is disconnected or the connection is not tight, the vehicle will store a U3000 SYM49. If that code is stored the camera image will not display until the connection is secured and the code is cleared.

Correction:

Verify each camera connection is secure, clear all DTC codes and the complete a vehicle sleep cycle. Perform a key-on and confirm all camera images are viewable.

If the camera image is still not viewable, follow diagnostics for the camera found in Service Information.

Note: The image will not appear until after the code(s) are cleared and the vehicle has a sleep cycle and key cycle.

Warranty Information

Version History

Version	1
Modified	09/06/2022 - Created on.

