



STAR ONLINE PUBLICATION

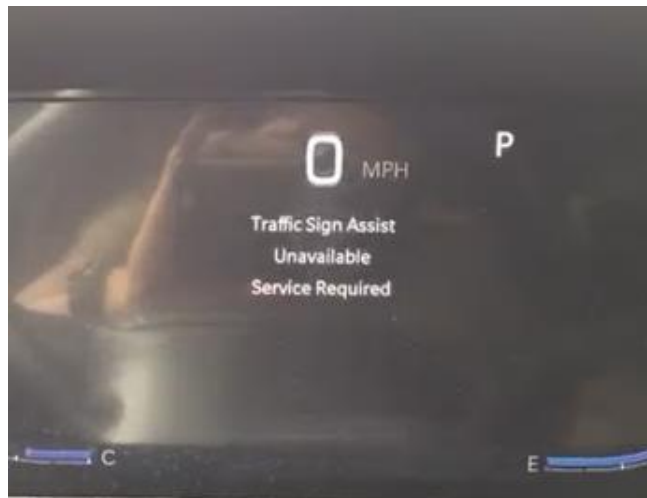


Case Number: S2108000139

Release Date: June 2021

Symptom/Vehicle Issue: Cluster Displays Traffic Sign Assist Unavailable Service Required When Initially Starting Vehicle. U0149 – Loss Of Com With SGW Is Stored In The DASM

Discussion: Upon initially starting the vehicle the customer may notice the message “Traffic Sign Assist Unavailable Service Required” briefly displayed in the Instrument Cluster. When scanning for DTC’s you will find U0149-00-LOST COMMUNICATION WITH SECURITY GATEWAY stored in the DASM.



Repair: If the DTC is stored, no repairs are required. All Active Driver Assist systems will operate normally. A software update for the CADM is expected to be released in July 2021 to address this issue.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found