

STAR ONLINE PUBLICATION

Case Number: S1917000002 Rev A

Release Date: 04/08/2021

Symptom/Vehicle Issue: ASCM U0132 Loss Of Communication With Suspension Control Module (IPC) DTC

Discussion: Customer may complain of "Service Air Suspension Immediately" cluster warning with tell-tale & chime. Active DTCs may be present in vehicle:

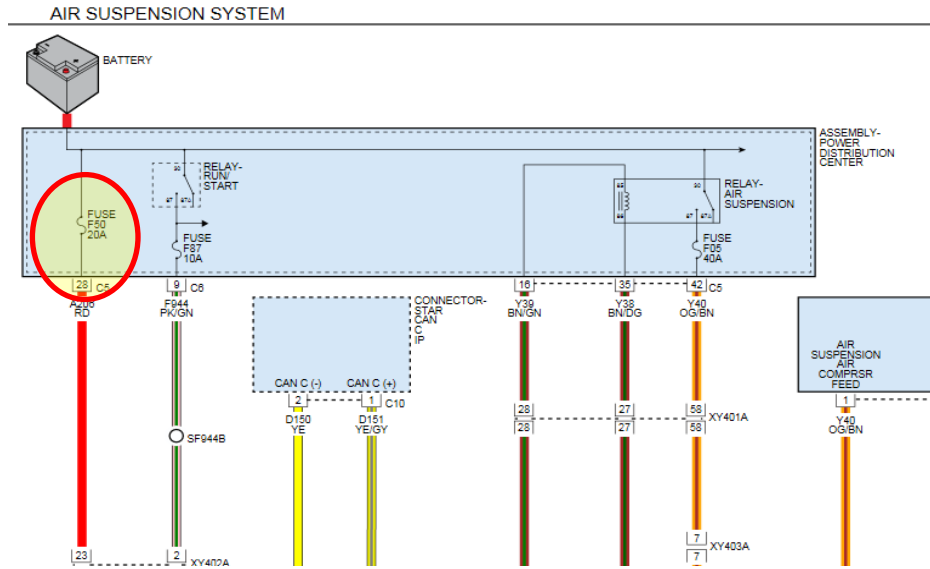
U0132 Lost Communication with Suspension Control Module (IPC)
U0421 Implausible Data Received from Suspension Control Module (IPC)
U0422 Implausible Data Received from Body Control Module (CVPM)

Do not replace any components. First record the DTC's by creating and saving a vehicle scan report with WiTECH under the reports tab. Next, attempt to reset the ASCM by removing the F50 20A ASCM fuse in the Power Distribution Center. Then reinstall the fuse. Using WiTECH check for DTC's. If U0132, U0421, U0422 DTCs are now stored, clear them. Perform a short test drive. If the codes do not return do not repair. Condition is under investigation by engineering.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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