



STAR ONLINE PUBLICATION



Case Number: S2108000067

Release Date: 3/12/2021

Symptom/Vehicle Issue: Electronic Throttle Control Message And MIL Displayed. In Some Cases Rear Park Assist Temporarily Unavailable. U02BE Is Active And TRSCM Is Offline

Discussion: The customer may complain that the Service Electronic Throttle Control message and MIL are displayed. The Rear Park Assist Temporarily Unavailable may also be displayed. Upon scanning the vehicle for DTC's U02BE is found active in the ABS, EPS, and PCM and the Trailer Reverse Steering Control Module (TRSCM) is not communicating on the CAN C Bus.

Repair: The TRSCM may be offline due to an internal software issue. As a temporary solution, the TRSCM can be reset by removing power from the module. This can be accomplished by pulling/reinserting Fuse 53 from the interior PDC or disconnecting/reconnecting the TRSCM connector.

A TSB Software update for the TRSCM is scheduled to be released by the end of the 2nd quarter 2021. Replacing the TRSCM will not remedy this concern.

Verification: If the TRSCM is still offline after removing power, standard diagnostic and repair processes should be followed. This STAR Online does not apply.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found