



STAR ONLINE PUBLICATION



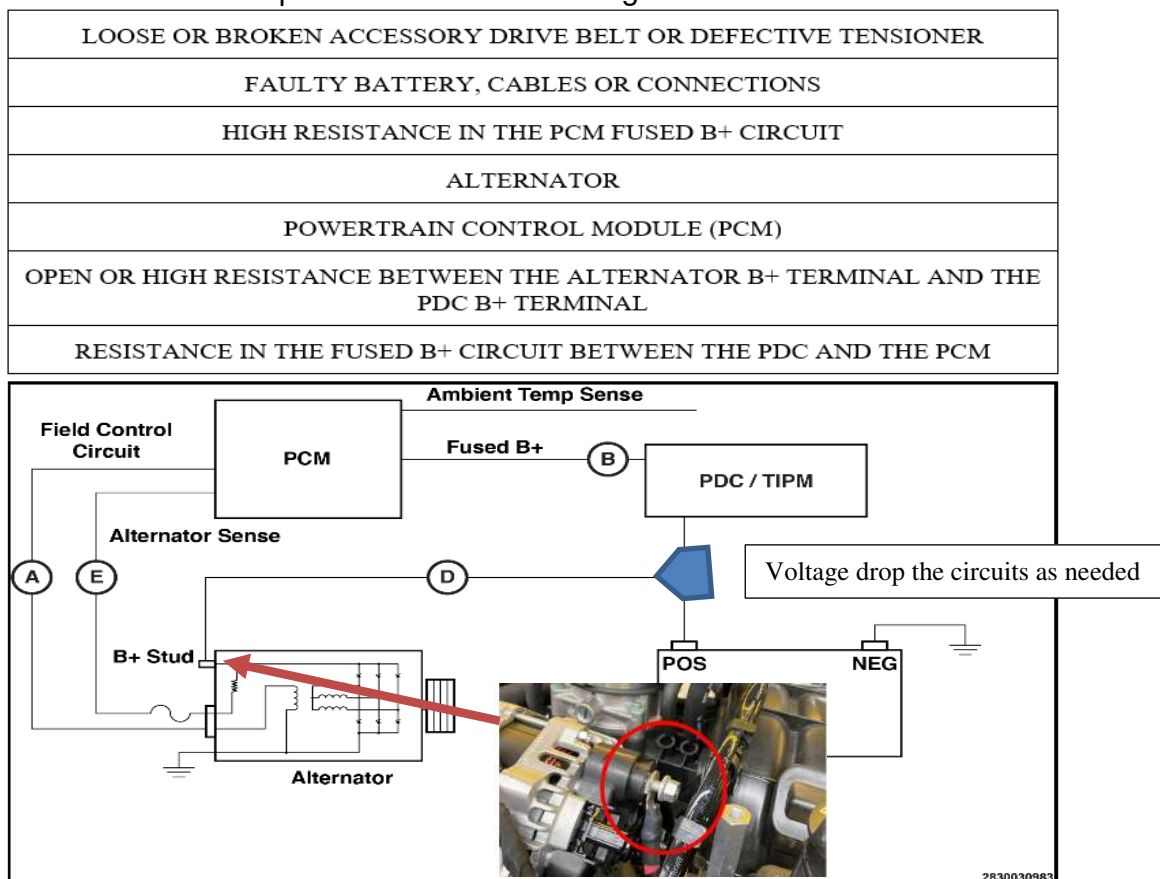
Case Number: S2108000066

Release Date: 03/11/2021

Symptom/Vehicle Issue: Check Engine Lamp On, P2504 Charge System Output High

Customer Complaint/Technician Observation: Owner complains that the check engine lamp comes on at times after a recent repair. Technician observed the PCM setting P2504 Charge System Output High, and associated DTC P2503 Charge System Output Low as stored.

Repair Procedure: If the concern is not active and the codes stored, inspect the vehicle using the suspect possible cause list to help confirm no circuit wiring connection issues.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found