

## Technical product information

|                        |                                                                                                             |
|------------------------|-------------------------------------------------------------------------------------------------------------|
| <b>Topic</b>           | DTC's B1916F0 - B1916F3 - B191604 - Back up battery for emergency supply                                    |
| <b>Market area</b>     | China 796 VW Import Comp. Ltd (Vico), Beijing (6796), United States E05 Bentley USA and rest America (6E05) |
| <b>Brand</b>           | Bentley                                                                                                     |
| <b>Transaction No.</b> | 2060024/3                                                                                                   |
| <b>Level</b>           | EH                                                                                                          |
| <b>Status</b>          | Approval                                                                                                    |
| <b>Release date</b>    |                                                                                                             |

### Event memory entries

| Diagnostic address            | Event memory entry                            | Fault type | Fault status |
|-------------------------------|-----------------------------------------------|------------|--------------|
| 0019 - Data Bus OBD Interface | B1916F0: Backup battery Critical charge level |            | Intermittent |
| 0019 - Data Bus OBD Interface | B1916F3: Backup battery discharged            |            | Intermittent |
| 0019 - Data Bus OBD Interface | B1916F0: Backup battery Critical charge level |            | static       |
| 0019 - Data Bus OBD Interface | B191604: Backup battery faulty                |            | static       |
| 0019 - Data Bus OBD Interface | B191604: Backup battery faulty                |            | Intermittent |
| 0019 - Data Bus OBD Interface | B1916F3: Backup battery discharged            |            | static       |

### New customer code

| Object of complaint                                                                                | Complaint type                                  | Position |
|----------------------------------------------------------------------------------------------------|-------------------------------------------------|----------|
| vehicle service -> vehicle diagnosis -> guided fault finding                                       | control units, services -> with event log entry |          |
| information, navigation, communication, entertainment -> online services -> show event information | control units, services -> error message        |          |
| electrical power, electric system, data transfer -> power supply                                   | functionality                                   |          |

## Vehicle data

### New Continental GT/GTC and Bentayga

#### Sales types

| Type | MY   | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 3S3* | 2018 | E     |             | *           | *            | *                |
| 3S3* | 2019 | E     |             | *           | *            | *                |
| 3S4* | 2019 | E     |             | *           | *            | *                |
| 4V1* | 2018 | E     |             | *           | *            | *                |
| 4V1* | 2019 | E     |             | *           | *            | *                |

## Documents

| Document name              |
|----------------------------|
| <a href="#">master.xml</a> |

## Customer statement / workshop findings

DTC's B1916F0 or B1916F3 or B191604 evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533

## Technical background

In the event any of the afore mentioned DTC's are evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533 - Refer to the Measure section of this TPI

*NOTE: Figure 1 within the Measure section shows a Bentayga for illustration purposes only*

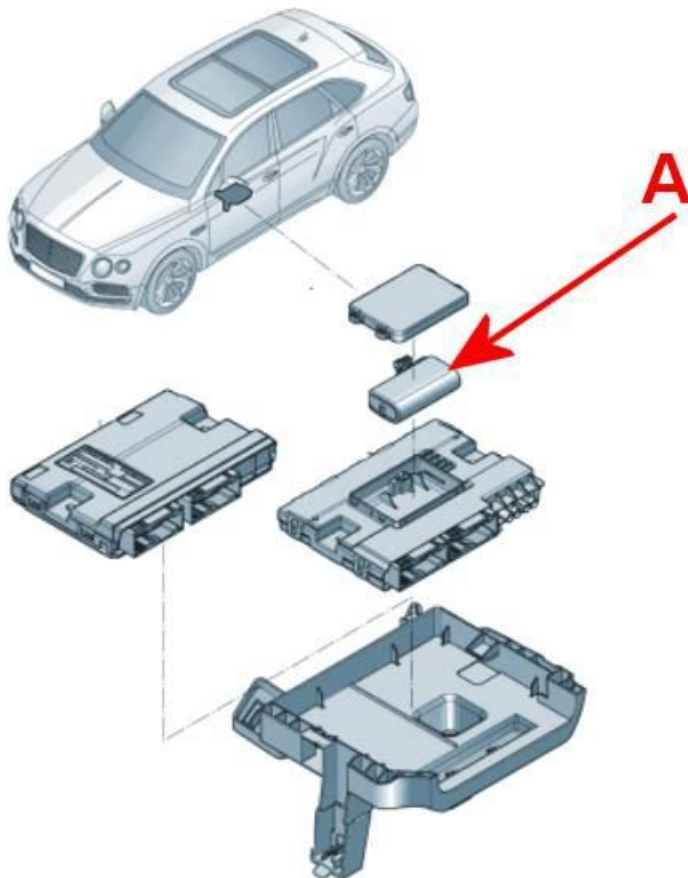
## Production change

Not applicable

## Measure

Referring to Figure 1 - Replace the back up battery for emergency supply (Point A)

*NOTE: The battery is fitted within the Gateway control unit - J533*



## Warranty accounting instructions

### Bentayga

|                       |                |
|-----------------------|----------------|
| Warranty Type         | 910 or 110     |
| Labour Operation Code | 90 35 1900     |
| Damage Service Number | 90 35          |
| Damage Code           | 00 40          |
| Time                  | 140 Time units |

#### New Continental GT

|                       |               |
|-----------------------|---------------|
| Warranty Type         | 910 or 110    |
| Labour Operation Code | 90 35 19 00   |
| Damage Service Number | 90 35         |
| Damage Code           | 00 40         |
| Time                  | 90 Time units |

#### New Continental GTC

|                       |                |
|-----------------------|----------------|
| Warranty Type         | 910 or 110     |
| Labour Operation Code | 90 35 19 00    |
| Damage Service Number | 90 35          |
| Damage Code           | 00 40          |
| Time                  | 120 Time units |

#### [Parts information](#)

Refer to the ETKA parts catalogue