

**On-car analysis list from August 29th, 2022**  
**please contact VW Helpline before attempting repair**

|                   | Models                                                   | MY    | Engine      | Transmission | Topic                             | Customer Complaint                                                                                                                                                                                                                                                         |
|-------------------|----------------------------------------------------------|-------|-------------|--------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Powertrain</b> | Atlas, Atlas Cross Sport                                 | 21-22 | All         | All          | Heat Shield Rattle                | Customer states rattle noise from the underbody heat shields                                                                                                                                                                                                               |
|                   | Atlas, Atlas Cross Sport                                 | 22    | All         | All          | MIL-on P0442, P0456               | Customer states MIL-on, fault P0442 and/or P0456 stored in ECM memory<br><b>(Vehicles in Florida, Georgia, Tennessee ONLY)</b>                                                                                                                                             |
|                   | Jetta                                                    | 22    | DKFA (2.0T) | All          | Fuel line rattle                  | Customer states rattle noise under vehicle<br><b>(Must have identified noise to be from underbody fuel lines)</b>                                                                                                                                                          |
|                   | Taos                                                     | 22    | All         | All          | MIL-on P0463                      | Customer states MIL-on, fault P0463 stored in ECM memory<br><b>(Untouched vehicles ONLY)</b>                                                                                                                                                                               |
|                   | Taos, Jetta                                              | 22    | 1.5T (DNKA) | All          | Coolant low                       | Customer states coolant light on, coolant level low<br><b>(Untouched vehicles ONLY)</b><br><b>(Reference worksheet "Steps for low coolant level checking" before creating/calling Group TAC)</b>                                                                           |
|                   | Taos, Jetta                                              | 22    | 1.5T (DNKA) | All          | Cooling System Faults             | Customer states MIL-on, fault P19F7 P3081 P0116 and/or P0117 in the ECM<br><b>(Untouched vehicles ONLY)</b><br><b>(Must contain at least one of the faults above)</b><br><b>(Reference worksheet "Steps for coolant fault checking" before creating/calling Group TAC)</b> |
| <b>Chassis</b>    | Atlas, Atlas Cross Sport                                 | 22    | All         | All          | Front shock absorber              | Customer states noise from the front end<br><b>(Any front strut noise including creaking, rattling, grinding over bumps/while turning)</b><br><b>(Untouched vehicles)</b>                                                                                                  |
| <b>Electric</b>   | Atlas, Atlas Cross Sport                                 | 20-22 | All         | All          | Lane Assist                       | Customer states blind spot monitoring error in MFI<br><b>(untouched vehicles)</b><br><b>(Must have faults code C1114F0 and/or C1115F0 in 3C module)</b><br><b>(Reference worksheet "VIN4PIN_Lane_Change_Assist_Errors" before creating/calling Group TAC)</b>              |
|                   | Tiguan (2019 only), Golf, Sport Wagon, Jetta (2019 only) | 18-19 | All         | All          | Door Harness                      | Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory                                                                                                                                                                              |
|                   | ID.4                                                     | 21    | All         | All          | Airbag light on Fault B1225F1     | Customer states Airbag light on<br><b>(Must have fault code B1225F1)</b>                                                                                                                                                                                                   |
|                   | Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan            | 22    | All         | All          | KESY Door Lock/Unlock Inoperative | Customer states KESY door lock/unlock inoperative<br><b>(Untouched vehicles)</b><br><b>(Must have fault codes B1479F0 and/or B147AF0 in AW 09)</b>                                                                                                                         |
|                   | Taos                                                     | 22    | All         | All          | Windshield                        | Customer states there is a visual imperfection in the windshield<br><b>(Untouched vehicles)</b>                                                                                                                                                                            |