



## STAR ONLINE PUBLICATION



**Case Number:** S2102000006

**Release Date:** August 2021

**Symptom/Vehicle Issue:** Service Air Suspension Displayed On EVIC. Air Suspension Inoperative C15AD-92-RIDE HEIGHT SYSTEM- PERFORMANCE

**Discussion:** As part of diagnostics perform a visual inspection of the lines at the compressor and the Fast Down Lowering Valve. The lines are color coded as is the block they attach to. The colors need to match. Refer to service information 02 - Front Suspension / Air Suspension / Standard Procedure for detailed information on how to safely deflate the system components to make a repair.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**