

On-car analysis list from August 8th, 2022
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
	Jetta, Taos	21-22	All	All	Brake Pad	Customer states brake noise, dust and uneven pad wear (Untouched vehicles)
	Atlas, Atlas Cross Sport	22	All	All	MIL-on P0442, P0456	Customer states MIL-on, fault P0442 and/or P0456 stored in ECM memory (Vehicles in Florida, Georgia, Tennessee ONLY)
	Jetta	22	DKFA (2.0T)	All	Fuel line rattle	Customer states rattle noise under vehicle (Must have identified noise to be from underbody fuel lines)
	Taos	22	All	All	MIL-on P0463	Customer states MIL-on, fault P0463 stored in ECM memory (Untouched vehicles ONLY)
Chassis	Atlas, Atlas Cross Sport	22	All	All	Front shock absorber	Customer states noise from the front end (Any front strut noise including creaking, rattling, grinding over bumps/while turning) (Untouched vehicles)
Electric	Atlas, Atlas Cross Sport	20-22	All	All	Lane Assist	Customer states blind spot monitoring error in MFI (untouched vehicles) (Must have faults code C1114F0 and/or C1115F0 in 3C module) (Reference worksheet "VIN4PIN_Lane_Change_Assist_Errors" before creating/calling Group TAC)
	Tiguan	21-22	All	All	Blower stays on Faults B10AE31, B10AE04	Customer states blower stays on (Must have faults code B10AE31 and/or B10AE04 and Corrosion in high pressure sensor connector)
	ID.4	21	All	All	Airbag light on Fault B1225F1	Customer states Airbag light on (Must have fault code B1225F1)
	Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	22	All	All	KESY Door Lock/Unlock Inoperative	Customer states KESY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09)
Body	Atlas, Atlas Cross Sport	22	All	All	Refrigerant low	Customer states AC inoperative (untouched vehicles) (Leak must be at receiver drier cap)