



Technical Service Bulletin

PSS 97 Yellow check engine lamp sporadically lights up in the instrument cluster: DTC U014000 and U110100 are stored

97 22 83 2067133/1 June 3, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
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A6, A7, Q5, SQ5, Q7, and Q8	2019 – 2023	All	Not Applicable
A4 allroad, A4, S5, A5 Cabriolet, A5, A5 Sportback, S5 Cabriolet, S5, S5 Sportback, and A8	2019 – 2022		
RS 5, and RS 5 Sportback	2019 2021 – 2022		
A6 allroad, S6, S7, SQ7, SQ8, and RS Q8	2020 – 2023		
S8	2020 – 2022		
A8 e quattro	2020 – 2021		
RS 6 Avant, RS 7, Q5 e quattro, Q5 Sportback, and SQ5 Sportback	2021 – 2023		
A7 e quattro	2021 – 2022		

Condition

Customer states:

The yellow check engine lamp is intermittently displayed in the instrument cluster when starting the vehicle.

Workshop findings:



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- The following DTC is stored in the engine electronics, J623 (diagnostic address 0001).
 - **DTC U014000:** Vehicle Electrical System Control Module, no communication, sporadic, symptom 23755.
- The following DTC is stored in the Vehicle Electronics, J519 (diagnostic address 0009).
 - **DTC U110100:** Component protection active, sporadic, symptom 15361024.

Technical Background

Vehicle Electronics, J519 (diagnostic address 0009) intermittently enters component protection mode causing the check engine lamp to be illuminated.

Production Solution

Under investigation.

Service

Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the Technical Background of this PSS TSB, explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2023 (subject to change) and that no repairs are necessary at this point.

Do not replace any components for this condition since this will not resolve the customer's concern.

Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under Related Links >> Service), or through the Technical Assistance Page in Elsa.

1. Perform the needed component protection to J519.
2. Other symptoms related to component protection that may be entered in the fault memory can be resolved using the corresponding test plan in Guided Fault Finding.
3. Clear all faults and ensure the vehicle is entered into the PSS database.



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4. If the J519 actively does not communicate with the tester and the faults are static, continue to diagnose as normal. In this case, the PSS does not apply. This PSS applies to vehicles that exhibit intermittent component protection entries to the J519 which as a byproduct cause J623 to set no communication to the J519.



Note: Replacing the control unit will not solve the problem. A software update is being prepared.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	Not Applicable	NA	NA
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 100 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067133/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information



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All part and service references provided in this TSB (2067133) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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