



Preliminary Information

PIT5774E Overhead Roof Console Inoperative / Service Safety Restraints Message / Sunroof Inoperative / Dome Lights Inoperative / DTCs B1A7A and U1121

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on the following complaints: - Service Safety Restraints System Message - Sunroof Inoperative - Sunshade Lights Inoperative - Dome Lights Inoperative - Power Liftgate Inoperative when using switch in overhead console When the vehicle is checked for DTC's there will be a current U1121 set in the BCM and B1A7A set in the Restraints Module.
Cause	The cause of these concerns could be the Roof Console A103.

Correction:

Engineering has released updated Roof Consoles to correct these concerns. Inspect the A103 Roof Console connector for being properly installed/seated, as well as, for any terminal issues. If the root cause is found to be a connector or terminal issue, then repair as necessary. If none are found, then replace the A103 Roof Console with an updated part number listed in the parts section below.

Parts Information

IMPORTANT: The Parts Catalog must be used to look up the correct Roof Console for your specific vehicle. Listed below are some of the common part numbers, but your Parts Department will need to confirm that they fit your specific vehicle.

Part Number	Description	QTY
85164174	Roof Console - Black	1
85164173	Roof Console - Dk Atmosphere	1
85164172	Roof Console - Gideon	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Time
1035580	Roof Console Replacement	Use published time

Version History

Version	6
Modified	09/14/2020 - Created on. 07/26/2021 - Updated to Cause, Correction, Parts, and Warranty sections 08/16/2021 - Updated to correct part numbers. 08/26/2021 - Update to the parts sections 11/22/2021 - Update to the Correction section. 05/9/2022 - Updated to change the Note in the parts section.

