



GROUP

Electrical

MODEL

2022MY
EV6 (CV)
2023MY
Sportage (NQ5/NQ5a)

NUMBER

PS726

DATE

March 2022

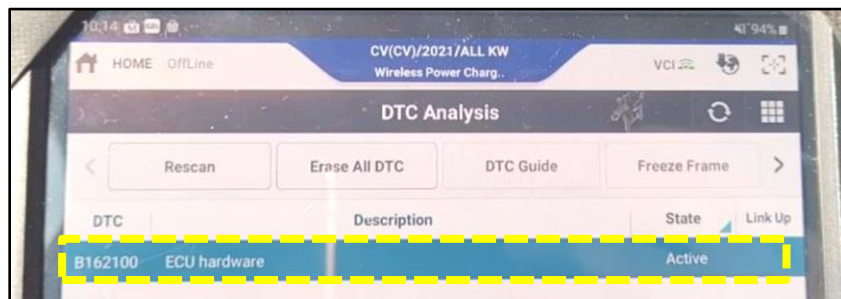


TECHNICAL OPERATIONS

SUBJECT:

DTC B162100 WITH WIRELESS PHONE CHARGER

This bulletin provides information regarding DTC B162100 exhibiting on some 2022MY EV6 (CV) and 2023MY Sportage (NQ5/NQ5a) vehicles with the wireless smartphone charging system (also called Wireless Power Charger [WPC] on KDS and in some documents).



If DTC B162100 (ECU hardware) shows as **'Active'** during Pre-Delivery Inspection (PDI) or other vehicle inspection, clear the DTC from the system and check if the wireless phone charger is working as designed.

Note: A Qi® certified cell phone is required to check the wireless phone charger functionality.



Wireless Phone Charger in 22MY EV6



Wireless Phone Charger in 23MY Sportage

- If the wireless phone charger is working as designed, there is no need to open a Techline case. Due to a logic defect in the system software, DTC B162100 will trigger falsely. Release vehicle to customer.
- If the wireless phone charger is not working as designed, open a Techline case.