

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

DO NOT UPDATE BCM WITH MDARS ON 2022 MX-30

Service Alert No.: SA-003/22

Last Issued : 02/09/2022

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous SAs:	Date(s) Issued:
SA-003/22	02/04/22 and 01/21/22

APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3

2020-2021 CX-30

2022 MX-30

DESCRIPTION

Mazda3, CX-30	Prior to February 8, 2022, some vehicles may store DTC U0300:57 (Body control module (BCM) internal malfunction) and cannot be erased after a BCM replacement or MDARS BCM software update (NOT with BCM update for SSPC5 or 4621B using MDRT). This is caused by a BCM-VCM software error. Customers having this concern should have their vehicle repaired using the following repair procedure.
MX-30	Some MX-30 vehicles may store DTC U0300:57 (Body control module (BCM) internal malfunction) and cannot be erased after a BCM replacement or MDARS BCM software update. This is caused by a BCM-VCM software error. Mazda is aware of the issue and is working on a resolution. If there is an issue with this concern, Mazda recommends putting customer in a loaner vehicle at this time. • DO NOT perform BCM software update with MDARS until further notice. • This SA will be updated with the newest repair information as it becomes available.

REPAIR PROCEDURE

1. Verify concern (DTC U0300:57 stored and cannot be erased after a BCM replacement or MDARS BCM software update before February 8, 2022).

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2. Perform MDARS BCM Programming (except MX-30).

- Mazda3 - Go to MGSS BODY CONTROL MODULE (BCM) REMOVAL/INSTALLATION [(US)]
- CX-30 - Go to MGSS BODY CONTROL MODULE (BCM) REMOVAL/INSTALLATION [(US)]

3. Verify repair.

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