

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

**DO NOT UPDATE BCM WITH MDARS ON 2019-2021 MAZDA3
AND 2020-2021 CX-30**

Service Alert No.: SA-003/22

Last Issued : 02/04/2022

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous SAs:	Date(s) Issued:
SA-003/22	01/21/22

APPLICABLE MODEL(S)/VINS

2019-~~2021~~ Mazda3

2020-~~2021~~ CX-30

DESCRIPTION

Some vehicles may store DTC U0300:57 (Body control module (BCM) internal malfunction) after a BCM replacement or MDARS BCM software update (**NOT with BCM update for SSPC5 or 4621B using MDRT**) and the DTC cannot be erased. This is caused by a BCM-VCM software error. Mazda is aware of the issue and is working on a resolution. If there is an issue with this concern, **contact Hotline for newest repair information**.

- **DO NOT perform BCM software update with MDARS until further notice, including CSP06 and CSP07.**
- **This SA will be updated with the newest repair information as it becomes available.**

Page 1 of 1

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