

On-car analysis list from January 12th, 2022
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	20-21	3.6L (CDVC)	All	MIL-on P0087 P0148 P053F	Customer states MIL-on with P0087 P053F in the ECM (Untouched vehicles)
	Taos	21-22	All	All	Misfire	Customer states MIL-on with any combination of P0300, P0301, P0302, P0303, P0304, P1D74 and/or P1D75 in the ECM (Codes must be in the ECM, but misfire MUST BE INACTIVE) (Only vehicles produced after VIN break NM024947)
	Atlas, Atlas Cross Sport	21	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
	ID.4	21	All	All	POCFF and/or P2B28 (12/13/2021)	Customer states Electrical System not Working Correctly Message with POCFF and/or P2B28 in HV Battery (Only if diagnosis leads to V590 pump replacement after TB 2064967/1 has been performed) (Vehicle must be held untouched until coolant sample bottle is received at dealer)
Chassis	Atlas, Atlas Cross Sport	21	All	All	Front Suspension Noise	Customer states noise from front suspension (Untouched vehicles) Must be after VIN break MC537933 (Atlas) or MC201092 (Atlas Cross Sport)
Electric	Tiguan	21-22	All	All	Blower stays on Faults B10AE31, B10AE04	Customer states blower stays on (Must have faults code B10AE31 and/or B10AE04 and Corrosion in high pressure sensor connector)
Other	Jetta, Golf, Beetle, SportWagen	09-14	2.0 (CJAA and CBEA)	All	TDI Inspection	Any TDI within the vehicle/MY range (\$40 technician gift card for vehicles reported) (Cannot have any DPF faults/DPF related issues) (Complete worksheet when creating WEB ticket)