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Sent on	01	19	2022	Expires on	02	02	2022
From	Technical Information & Support Group						
Subject	Request for Visit: 2017 MDX, TLX, RDX & RLX MIL On w/ DTC P2652/P3400 Stored						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Information & Support Group
RE: Request for Visit: 2017 MDX, TLX, RDX & RLX MIL On w/ DTC P2652/P3400 Stored

This message is solely directed to Acura dealership personnel; please handle it accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is searching for 2017 MDXs, RDXs, RLXs & TLXs with a client complaint of the Malfunction Indicator Light (MIL) on with the DTC P2652 (Rocker Arm Oil Pressure Switch B [Bank 1] Stuck On) & P3400 (Valve Pause System [VPS] Stuck Off Bank 1) stored. Client may also complain of rough engine running conditions. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC P2652 and/or P3400 must be stored.
2. TLX VIN must be between 19UUB....HA002327 and 19UUB....HA900123
3. RLX VIN must be between JH4KC.....HC000081 and JH4KC.....HC001025
4. RDX VIN must be between 5J8TB....HL015433 and 5J8TB....HL900782
5. MDX VIN range must be before 5J8YD****HL801020
6. No repair has been attempted for this issue.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS – formerly TRS) at tis@ahm.honda.com. TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.