

View Message

Sent on	10	30	2021	Expires on	11	13	2021
From	Technical Information & Support Group						
Subject	Request for Parts: 2016-2020 MDX, RDX & TLX MIL On w/ Misfire DTC P030X Stored						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Information & Support Group (formerly TRS)
 RE: Request for Parts: 2016-2020 MDX, RDX & TLX MIL On w/ Misfire DTC P030X Stored

*This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.*

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2016-2020 MDXs, RDXs & TLXs with a client complaint of the Malfunction Indicator Light (MIL) on with the DTC P030X (Cylinder Misfire Detected), P0171 & P0174 (Rear/Front Bank Fuel System Too Lean), or P219A&B (Air-Fuel Ratio Variation of Cylinder) stored. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Non-Hybrid vehicles only.
2. One or more of the following DTCs must be stored:
 - 1) P0300 (Random Misfire Detected)
 - 2) P0301 (No.1 Cylinder Misfire Detected)
 - 3) P0302 (No.2 Cylinder Misfire Detected)
 - 4) P0303 (No.3 Cylinder Misfire Detected)
 - 5) P0304 (No.4 Cylinder Misfire Detected)
 - 6) P0305 (No.5 Cylinder Misfire Detected)
 - 7) P0306 (No.6 Cylinder Misfire Detected)
3. Additionally, one or more of the following DTCs may also be stored:
 - 1) P0171 (Rear Bank [Bank 1] Fuel System Too Lean)
 - 2) P0174 (Front Bank [Bank 2] Fuel System Too Lean)
 - 3) P219A (Air-Fuel Ratio Variation of Cylinder [Bank 1, Rear Bank])
 - 4) P219B (Air-Fuel Ratio Variation of Cylinder [Bank 2, Front Bank])
4. The vehicle does NOT qualify if one or more of the following DTCs is stored:
 - 1) P0087 (Low Fuel Pressure)
 - 2) P0088 (High Fuel Pressure)
5. ALL DTC Check result must be printed before clearing DTCs.
6. Issue has been traced to the fuel injectors using the iN troubleshooting procedure.
7. Fuel injectors & the high pressure fuel pump are original (check eVRM for history).
9. No repair has been attempted for this issue.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS - formerly TRS) at tis@ahm.honda.com. TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.