

On-car analysis list from September 22nd, 2021
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	20-21	3.6L (CDVC)	All	MIL-on P0087 P0148 P053F	Customer states MIL-on with P0087 P0148 P053F in the ECM (Untouched vehicles)
Chassis	Atlas, Atlas Cross Sport	21	All	All	Front Suspension Noise	Customer states noise from front suspension (Untouched vehicles) Must be after VIN break MC537933 (Atlas) or MC201092 (Atlas Cross Sport)
	Jetta, GTI, Golf	21	All	Manual Only	Clutch Pedal Noise	Customer states noise during clutch pedal operation (Untouched vehicles) (only looking for clutch pedal related noises)
Electric	Passat	19-21	All	All	ODIS Communication	Customer states no crank/no start. Vehicle is towed in. (Untouched vehicles)
Body	Atlas, Atlas Cross Sport	20-21	All	All	HVAC Temperature flap	Customer states there is a popping/clicking noise while operating temperature settings
Other	Jetta, Golf, Jetta SportWagen, Golf SportWagen, Beetle, Beetle Convertible	09-14	2.0 TDI (CBEA and CJAA)	All	Gen 1 TDI	Customer states MIL-on with P0401 (TSB 01-18-13 2034898 must be applicable and completed before calling VW Helpline) (Must be a repeat DPF failure case)