



Technical Service Bulletin

55 Power rear lid not closing fully, rear lid lock not engaging secondary latching position, DTC B113E29

55 21 59 2064476/1 September 10, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, SQ5	2018 - 2021	All	Not Applicable
A7, Q3, and Q8	2019 - 2021	All	Not Applicable
S7, RS 7, A6 allroad, Q5 PHEV, SQ8, and RS Q8	2020 - 2021	All	Not Applicable
A6, Avant, RS 6 Avant, A7 PHEV, Q5 sportback, SQ5 sportback, and Audi e-tron sportback	2021	All	Not Applicable

Condition

Customer states:

- The power rear lid does not close completely.
- The rear lid lock does not engage in the secondary latching position.
- The instrument cluster indicates that the rear lid is open.

Workshop findings:

The following DTC may be stored in the rear lid control module J605 (address word 006D):

- **DTC B113E29** (Closing assistance Range/Performance).

Technical Background

The following failure modes can lead to this customer concern:



Technical Service Bulletin

- 1 The internal clutch of the closing assist motor can be blocked due to a dimensional deviation (Figure 1).

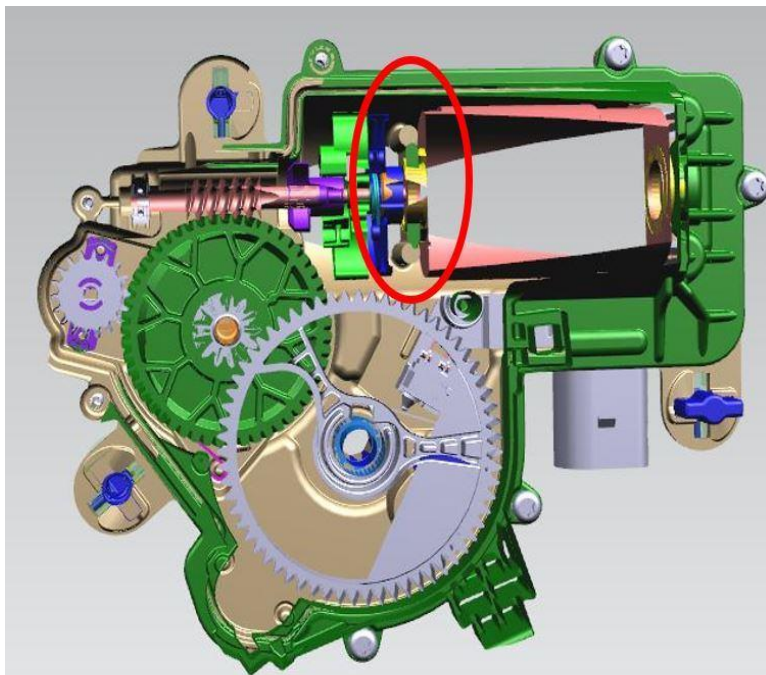


Figure 1. Blocked clutch due to a dimensional deviation.

- 2 An improper solder joint inside the closing assist motor can cause a short circuit (Figure 2).

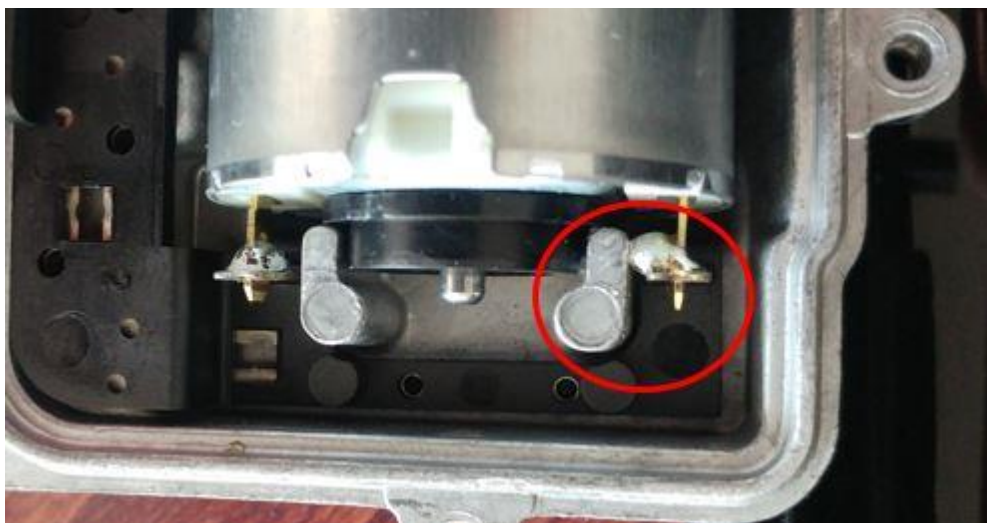


Figure 2. Short circuit caused by solder joint.

- 3 The Bowden cable clip has detached from the closing assist motor housing (Figure 3).



Technical Service Bulletin

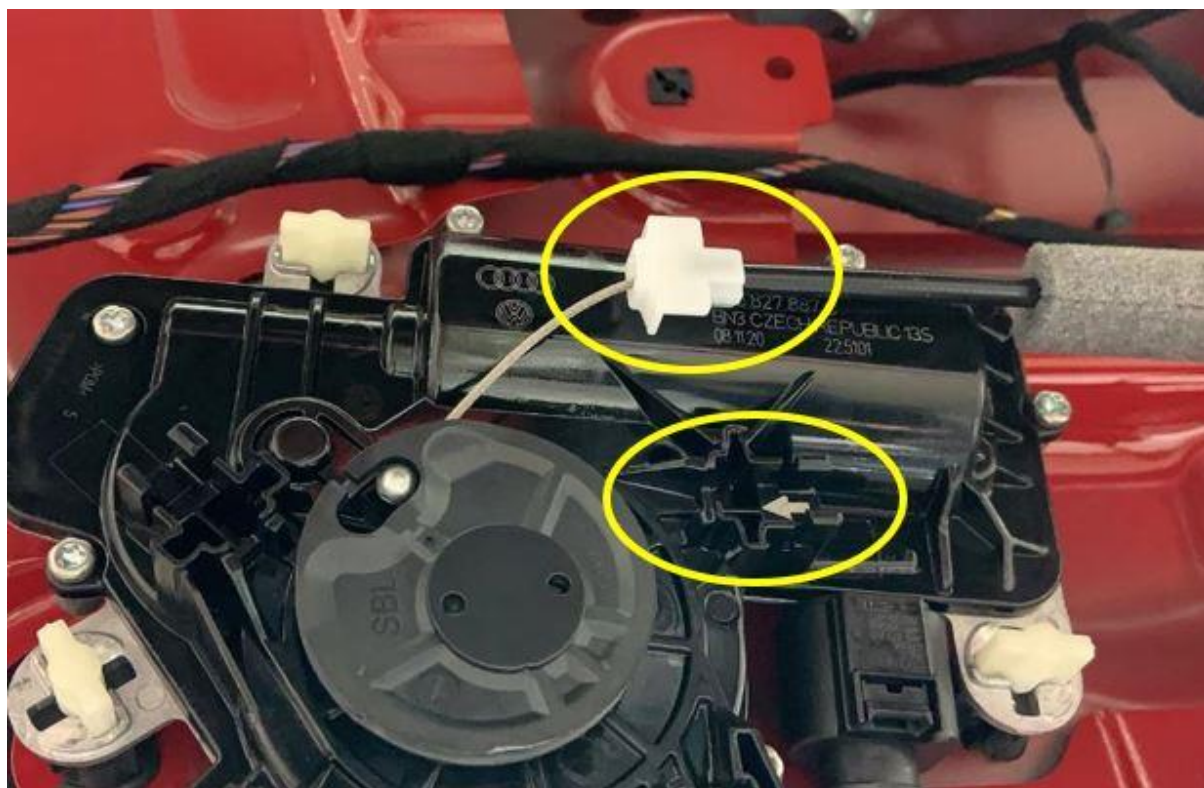


Figure 3. Detached Bowden cable clip.

Production Solution

Optimized components in production for MY22.

Service

Replace the rear lid closing assist motor according to the Elsa Repair Manual.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner.
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Technical Service Bulletin

	If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5584		
Damage Code:	0010		
Labor Operations:	Closing assist motor remove & reinstall	5541 19XX	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2064476/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
3V5827887C	Motor, liftgate	01
5TA827887C	Motor, liftgate (Q3)	01

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)



Technical Service Bulletin

Additional Information

All parts and service references provided in this TSB (2064476) are subject to change and/or removal.

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