

Subject:

PRECAUTIONS FOR BRAKE SYSTEM MAINTENANCE MODE

Service Alert No.: SA-044/21

Last Issued : 07/13/2021

APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3

2020-2021 CX-30

DESCRIPTION

When switching to the maintenance mode, U3000:53 and the related DTCs are stored, but the DTCs will not be cleared automatically after finishing the maintenance mode. It is necessary to clear the DTCs completely after performing the brake system maintenance mode.

DTC codes: U3000:53, C0021:52, U0415:68

ATTENTION: When receiving the customer's vehicle and before performing vehicle repair, always switch to the connected vehicle maintenance mode to prevent the customer from being notified of the vehicle condition while it is being serviced or from the customer making a remote operation (such as engine starting) while the vehicle is being serviced. When returning the vehicle to the customer, always verify that the connected vehicle maintenance mode was canceled. Refer to MGSS for more information:

SERVICE CAUTIONS FOR VEHICLES WITH TELEMATICS COMMUNICATION

NOTE: The following modifications will be implemented in the future, but timing is not available yet.

- After finishing the maintenance mode, the DTCs should be cleared automatically by turning the ignition switch to OFF.
- When switching to the maintenance mode, DTC U0415:68 should not be stored.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.