



Technical Service Bulletin

43 Suspension control module malfunction, DTC B200FF is stored in the drivetrain or electronic damping control module

43 21 47 2051336/4 June 4, 2021. Supersedes Technical Service Bulletin Group 43 number 21-46 dated April 20, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, and S4	2017 - 2022	All	Suspension with electronic damper control
A5, A5 Cabriolet, S5, and S5 Sportback	2018 - 2022	All	Suspension with electronic damper control

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Warranty</i> (Updated TU) Revised <i>Service</i> (Updated Note)
3	04/20/2021	Revised header (Added model year)
2	04/03/2020	Revised title Revised header (Added Model Year and DTCs) Revised <i>Warranty</i> (Updated TU)

Customer states:

- The warning lamp for the damper control in the instrument cluster is on.

Workshop findings:

The following DTC may be stored in the drivetrain control module, J775 (address word 0074) or in the electronic damping control module, J250 (address word 0014):

- DTC B200FF0** (internal malfunction) with symptom code 4456587.

Technical Background

Not applicable.



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Production Solution

Not applicable.

Service

The DTC does not affect the handling characteristics of the vehicle. Delete the DTC and perform suspension basic settings.

Perform GFF to ensure there are no other DTCs stored in the control module.



Note:

1. Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.
2. Perform any addition basic setting requested by the GFF (according to the equipment installed in the vehicle).

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 90 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2051336/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All parts and service references provided in this TSB (2051336) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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