

Technical product information

Topic	Static DTC's C113107 and or C113207 evident within Diagnostic address 00BA
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2063297/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
00BA - Subframe mount	C113107: Actuator 1 for assembly mounting mechanical malfunction		static
00BA - Subframe mount	C113207: Actuator 2 for assembly mounting mechanical malfunction		static

New customer code

Object of complaint	Complaint type	Position
vehicle service -> IT systems -> SVM (software version management)	functionality -> cannot be started	
whole vehicle -> assemblies -> engine assembly	noise, vibration -> noise	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14A9	2017	E		*	*	*
4V14A9	2018	E		*	*	*
4V14A9	2019	E		*	*	*
4V14A9	2020	E		*	*	*
4V14G9	2020	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
*	*	*	*	*	*	000001	027866		

Documents

Document name
master.xml
attachment15.pdf
version15.xlsx

Static DTC's C113107 and/or C113207 evident within Diagnostic address 00BA

Customer statement / workshop findings

The following Static DTC's are evident following the fitment of replacement Active engine mounts and/or the Active Engine mount control unit (00BA) with the part number 4M0907145E with SW 0132 (often as result of TPI 2060418/-)

C113107: Actuator 1 for assembly mounting mechanical malfunction – Symptom Code 784

And/or

C113207: Actuator 2 for assembly mounting mechanical malfunction – Symptom Code 785

Technical background

Refer to the Measure section of this TPI

Production change

New software and AEM combination was introduced from VIN SJA AH14V1LC027866.

Measure

- Conduct visual inspection to ensure no leakage and/or damage to Active engine mounts
- Perform Basic Settings process and confirm successful completion.

00BA – Assembly Mounting → Guided functions → BA – Basic settings

Confirm correct function during idle

- If no fault is found, DTC can be ignored. No parts should be replaced