



TECHNICAL SERVICE BULLETIN

21-2154

17 May 2021

5.0L - Illuminated MIL With DTCs P0364, P060B, P062B, P164C, P2601, P0171, P0172, P0174, P0175 And/Or P1104 In The PCM - Built On Or Before 04-Mar-2021

This bulletin supersedes 21-2083. Reason for update: Incorrect or Incomplete Symptom

Model:

Ford 2021 F-150	Engine: 5.0L
---------------------------	--------------

Summary

This article supersedes TSB 21-2083 to update the issue and action statements.

Issue: Some 2021 F-150 vehicles equipped with a 5.0L engine and built on or before 04-Mar-2021 may experience an illuminated malfunction indicator lamp (MIL) and diagnostic trouble codes (DTC) P0364, P060B, P062B, P164C, P2601, P0171, P0172, P0174, P0175 and/or P1104 stored in the powertrain control module (PCM). This may be due to various software parameters within the PCM. To correct the condition, follow the Service Procedure to reprogram the PCM and reset the keep alive memory (KAM).

Action: Follow the Service Procedure steps to correct the condition if the vehicle meets all of the following criteria:

- 2021 F-150
- Built on or before 04-Mar-2021
- 5.0L engine
- Exhibits an illuminated MIL with DTCs P0364, P060B, P062B, P164C, P2601, P0171, P0172, P0174, P0175 and/or P1104 stored in the PCM

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021 F-150 5.0L: Retrieve DTCs, Reprogram The PCM And Reset KAM (Do Not Use With Any Other Labor Operations)	212154A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the PCM using the latest software level of the appropriate Ford diagnostic scan tool.
2. Reset the KAM in the PCM.

NOTE: Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

© 2021 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.