



SERVICE BULLETIN

Classification:

HA21-001

Reference:

NTB21-034

Date:

April 22, 2021

2019-2021 ALTIMA AND 2021 ROGUE; AC INOPERATIVE WITH DTC B20C8-14 STORED

APPLIED VEHICLES: 2019-2021 Altima (L34)
2021 Rogue (T33)

IF YOU CONFIRM

The AC compressor is not engaging when the AC is in the ON position as indicated by the yellow illumination on the AC button,

And

DTC B20C8-14 ECV (ELECTRICAL CONTROL VALVE) is stored in the IPDM.

SERVICE PROCEDURE

1. Clear the DTC, and follow the **DTC CONFIRMATION PROCEDURE** in the ESM.
 - If DTC B20C8-14 is past, AC compressor operation is inhibited until the DTC is cleared.
 - If DTC B20C8-14 returns after being cleared (either Current or Past status), follow the ESM diagnosis procedure.
 - For models with Automatic Air Conditioning, go to section: **VENTILATION, HEATER & AIR CONDITIONER > HEATER & AIR CONDITIONING CONTROL SYSTEM > AUTOMATIC AIR CONDITIONING > DTC/CIRCUIT DIAGNOSIS > B20C8-14 ECV (ELECTRICAL CONTROL VALVE).**
 - For models with Manual Air Conditioning, go to section: **VENTILATION, HEATER & AIR CONDITIONER > HEATER & AIR CONDITIONING CONTROL SYSTEM > MANUAL AIR CONDITIONING > DTC/CIRCUIT DIAGNOSIS > B20C8-14 ECV (ELECTRICAL CONTROL VALVE).**

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 22, 2021	NTB21-034	Original bulletin published

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