

Classification:

Reference:

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Date:

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ITB18-010C

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SERVICE INFORMATION FOR DTCS B2EF0 AND B130C

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2016-2017 Q50 (V37)
2016-2017 Q50 Hybrid (V37)
2017 Q60 (CV37)
2018-2019 Q70 (Y51)
2018 Q70 Hybrid (HY51)
2017-2019 QX30 (H15)

APPLIED SYSTEM: Vehicles equipped with Telematics

SERVICE INFORMATION

Diagnostic information in the Electronic Service Manuals (ESM) for the following DTCs may be missing or incorrect:

- B2EF0 – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD)
- B130C – TCU (TELEMATICS CONTROL UNIT) PAIRING ERROR

If one of these DTCs is stored, follow the steps listed below along with the ESM to complete the required repairs.

DTC B2EF0 – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD):

1. Start the engine and let it idle for 30 minutes (to allow charging of the TCU internal battery).
2. Erase the DTC.
 - If the DTC erases, the repair is complete.
 - If the DTC will not erase, replace the TCU.

DTC B130C – TCU (TELEMATICS CONTROL UNIT) PAIRING ERROR:

1. Collect all keys, and then re-register them to the vehicle.
2. Erase the DTC.
 - If the DTC erases, the repair is complete.
 - If the DTC will not erase, replace the TCU.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

CLAIMS INFORMATION

Refer to the current Infiniti Warranty Flat Rate Manual and submit a claim for the repairs performed.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 27, 2018	ITB18-010	Original bulletin published
March 26, 2018	ITB18-010A	SERVICE INFORMATION revised
January 23, 2020	ITB18-010B	APPLIED VEHICLES revised
March 11, 2021	ITB18-010C	Classification Number updated

