



Service Bulletin

Bulletin No.: 19-NA-200

Date: March, 2021

TECHNICAL

Subject: Start/Stop Inoperative, Malfunction Indicator Lamp (MIL) Illuminated – DTC P2797 Set

This bulletin replaces PIP5672. Please discard PIP5672.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2021	—	—	—	VT40 Automatic (RPO MRG)
Chevrolet	Malibu	2019					
	Trailblazer (VIN M)	2021					

Involved Region or Country	North America, Israel, GM Korea Company
Condition	Some customers may comment on one or more of the following conditions: " Start/Stop inoperative " MIL illuminated Some technicians may find DTC P2797 (Auxiliary Transmission Fluid Pump Performance) set in the Transmission Control Module (TCM).
Cause	This condition may be caused by an internal failure in the auxiliary fluid pump.
Correction	Replace the auxiliary transmission pump and wiring harness. Refer to Automatic Transmission Fluid Pump Removal and Installation in SI. Important: To remove the pump assembly, grasp the turbine shaft and remove the forward clutch and pump assembly as one piece. Keep the clutch assembly inserted in the pump. This will protect the shaft seals and they will not need to be replaced. ⇒ Refer to Transmission Fluid Pump Disassemble for instructions on replacing the auxiliary pump.

Parts Information

Causal Part	Description	Part Number	Qty
X	PUMP, A/TRNS AUX FLUID	24299204 (in Korea, 24297279)	1
N/A	HARNESS, A/TRNS WRG	24298763	1
N/A	FLUID, A/TRNS	19355873 (U.S.) (in Canada, 19355874) (in Korea, 93747663)	4

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8463490	Transmission Auxiliary Fluid Pump Replacement	Use Published Labor Operation Time

Version	6
Modified	Released November 14, 2019 April 6, 2020 – Added a Note to the Correction section. May 29, 2020 – Added Trailblazer to the Model section, Korea to the Involved Region or Country section and Korean part numbers to the Parts Information table. September 10, 2020 – Updated the Labor Operation number. February 18, 2021 – Added the Encore GX Model, 2021 Model Year to Malibu, removed the Note and added to replace wiring harness to Correction section and added Wiring Harness Part Number to Parts Information section. March 15, 2021 – Updated the Warranty Information section.

