

 HYUNDAI Technical Service Bulletin	GROUP CAMPAIGN	NUMBER 21-01-024H
	DATE MARCH 2021	MODEL(S) APPLICABLE VEHICLES BELOW
SUBJECT: DTC P1326 - ENGINE INSPECTION / REPLACEMENT (SERVICE CAMPAIGN T6G)		

Description: Certain vehicles listed below may experience the Check Engine warning lamp illuminated with DTC P1326. Follow the procedure to inspect the vehicle and replace the engine and/or update the engine ECU software (if new ROM is available) based on the inspection results.

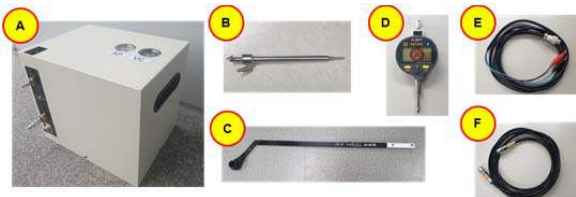
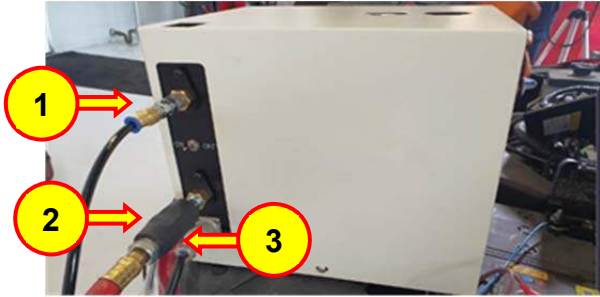
Applicable Vehicles:

Certain 2016 MY Sonata HEV (LFE) vehicles with Nu 2.0L GDI Hybrid engines
 Certain 2012-2017 MY Veloster (FS) vehicles with Gamma 1.6L GDI engines

SST Information:

Part Name	Part Number / Figure	Note
Torque Wrench Socket	09314-3Q100-01	For GDI engine only: Required if engine replacement is required. Refer to TSB 19-FL-001H for the detailed usage instructions. Order replacements through Bosch at 1-866-539-4248.
Injector Combustion Seal Ring Installer	09353-2B000	
5 Quart Container	 ULINE S-22984	Required to drain oil if necessary. Order from ULINE at 800-295-5510 or ULINE.com. An alternative container can be used but it must have clear markings to indicate fluid levels in quarts (1-4 quarts) for PA Approval purposes.
17 mm 12-Point Metric Flank Drive® Reversible Ratcheting Box/ Speed Open-End Combination Wrench	(Snap-on) SRXRM17 	Optional tool: For unfastening torque converter bolts to separate engine/trans between bellhousing if engine cannot rotate.

SST Information (cont.)

Part Name	Part Number / Figure	Note
BEARING CLEARANCE TESTER SET (BEARING TOOL)	  (1) TEST HOSE (2) MAIN HOSE (3) POWER SUPPLY CABLE One BEARING CLEARANCE TESTER SET provided to dealers. (Additional units can be ordered.)	Confirm the following pressures meet requirements. The correct ranges for AP/VC air pressures are also indicated with red/blue decals on the gauges: Shop air supply: 50 psi minimum AP: 0.1 ~ 0.11MPa VC: -73 ~ -83Kpa (Refer to TSB 20-GI-009H or later for calibration procedure)  For Bearing Clearance Tester software related issues, contact GITA at: 888-437-0308 For Bearing Clearance Tester hardware related issues, contact Techline at: 800-325-6604
	KQ231-2T110QQH	BEARING CLEARANCE TESTER SET (BEARING TOOL) (includes A - F)
	KQ231-2T100QQH	(A) BODY
	KQ231-2T101QQH	(B) SPARK PLUG ROD (M12 for GD and Theta II MPI Hybrid engines) ← Upper body portion is smooth with no grooves.
	KQ231-2T107QQH	(B) SPARK PLUG ROD (M14 for MPI engines) ← 2 machined identification grooves on upper body.
	KQ231-2T102QQH	(C) CRANK ROTATOR TOOL
	KQ231-2T103QQH	(D) CLEARANCE GAUGE
	KQ231-2T104QQH	(E) POWER SUPPLY CABLE
	KQ231-2T105QQH	(F) TEST HOSE (AIR HOSE FOR CLEARANCE GAUGE)

Parts Information:

NOTE: Use the **Service Process Results Worksheet** in the following page as a guide to determine the appropriate Part Number(s).

1. Order the required parts based on the vehicle inspection results outlined in the Service Procedure Flowchart. (Use the **Service Process Results Worksheet** in the following page as a guide to determine the appropriate part numbers.)
2. Refer to **TSB # 21-01-025H (or latest revision)** for parts information
3. Consult the Hyundai Warranty Policy & Procedures to determine New or Reman Engine Usage. Please note that there may not be a Reman available.

Warranty Information:

NOTE: Use the **Service Process Results Worksheet** in the following page as a guide to determine the appropriate Op Code.

1. Refer to TSB # 21-01-025H (or latest revision) for OP Codes

2. The KSDS Engine ECM Update is only required if new software is available. In this case, submit a separate campaign claim under **Service Campaign 966** for the ECM update (in addition to submitting applicable op code from **Service Campaign T6G** (TSB # 21-01-025H or latest revision)).

3. **Campaign T6G OP codes** for engine replacement should only be used if engine replacement is deemed necessary by the service procedure in this TSB.

- Refer to **Prior Approval Submission Documentation** at last page for checklist of PA items.
- General engine replacement for conditions outside of those contained in this TSB may not be covered by warranty

Engine Oil Maintenance Information

Poor oil maintenance reduces the engine oil lubrication and cooling capacities. As a result, internal engine parts can be damaged resulting in abnormal wear to internal engine parts, excessive carbon deposits, sludge, and other various conditions. An inspection for these conditions and others may be required prior to engine approval.

NOTICE

Engine oil is used to lubricate, cool, and operate various engine parts. Engine oil changes and engine oil level checks are required on a regular basis for all engines.

Engine oil level checks and top-ups are recommended if they are needed prior to the end of an oil change interval.

**Piston Ring Deposits****Oil Sludge****Excessive Wear**

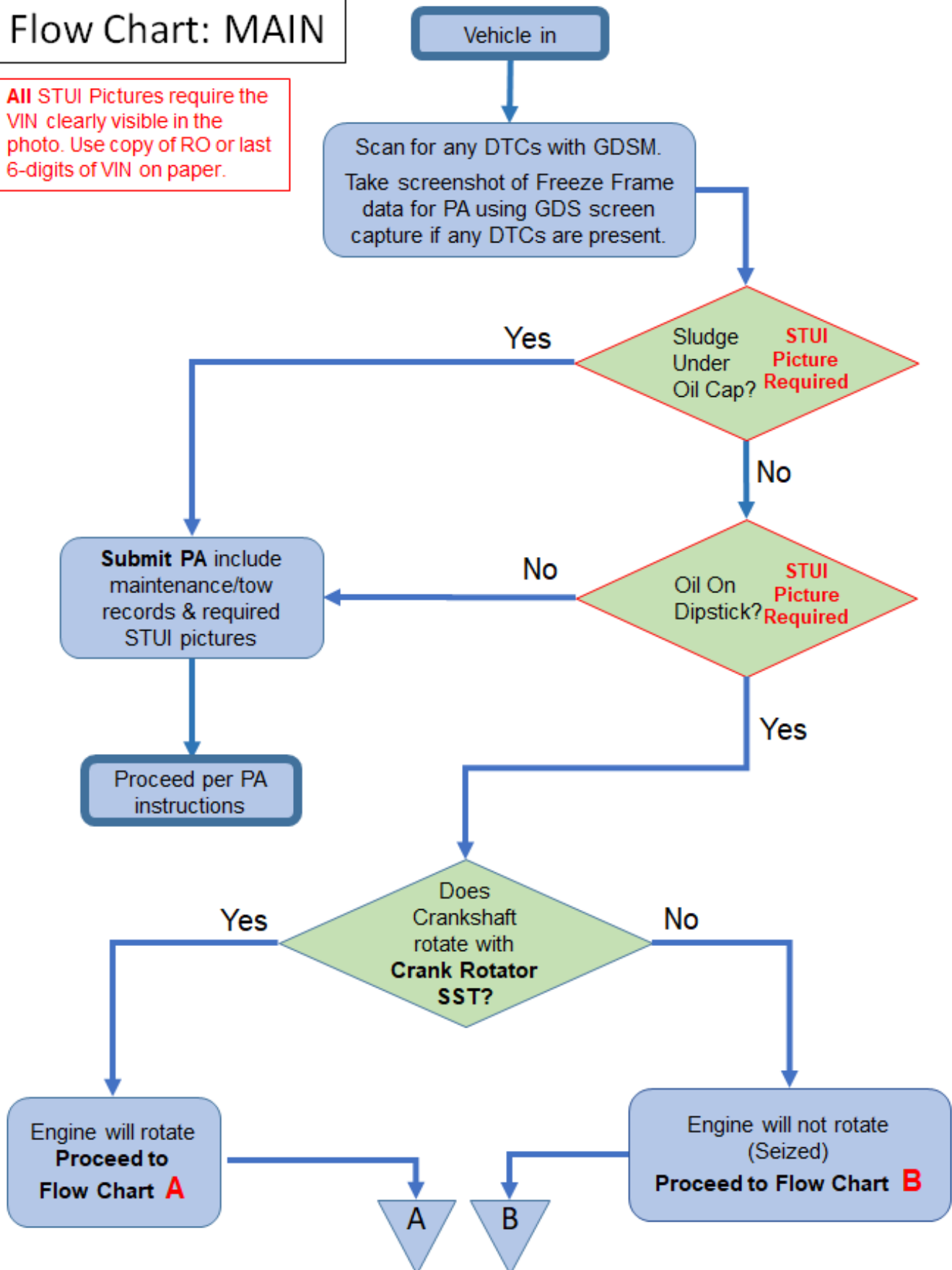
Service Process Results Worksheet: (Print copies of the form below in this page for multiple uses.)

6-Digit VIN:	Repair Order #:				
Options / Tests / Procedures	(Circle ALL Vehicle Options / Test Results / Performed Procedures That Apply)				
Vehicle Model Year	11	12	13	14	15
	16	17	18	19	
Vehicle Model Type					
Vehicle Engine Size					
Smart Cruise Control (SCC)	Yes		No		
All Wheel Drive (AWD)	Yes		No		
Crank Rotation (w/ 94 lb-ft. or less)	Yes		No		
External Lower End Damage	DAMAGED		NOT DAMAGED		
Oil Drain Procedure Required	Yes		No		
Bearing Clearance Test Performed	Yes		No		
Bearing Clearance Test Result	PASS		NO PASS		
Abnormal Engine Noise	Yes		No		
Knock Sensor Replaced (in this Repair Order)	Yes		No		
Replaced Engine (in this Repair Order)	Yes		No		
Replacement Engine (if replaced)	NEW		REMAN		
ECM Newly Updated (in this Repair Order)	Yes		No		
Contacted Techline	Yes		No		

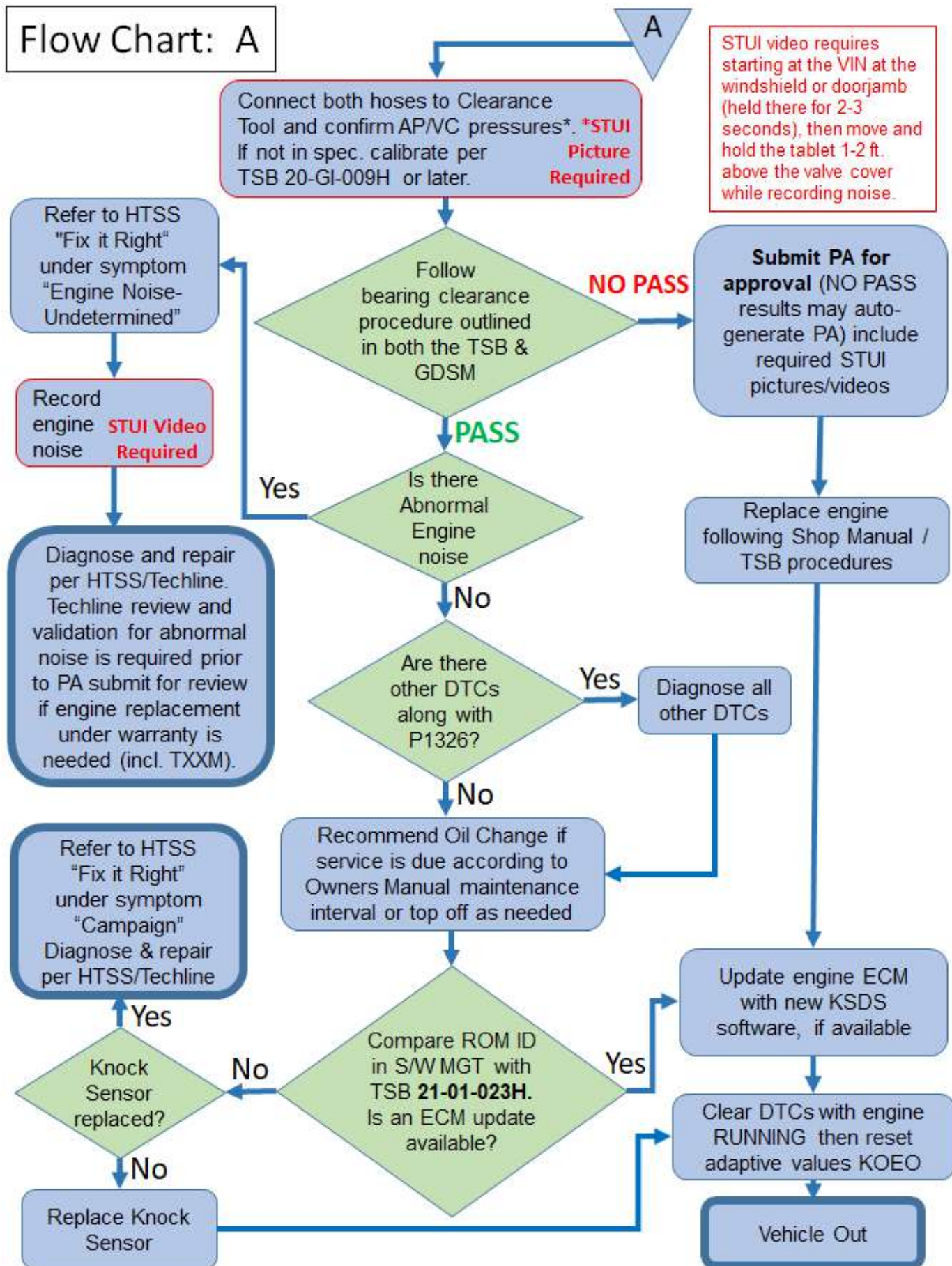
Service Procedure Flowchart:

Flow Chart: MAIN

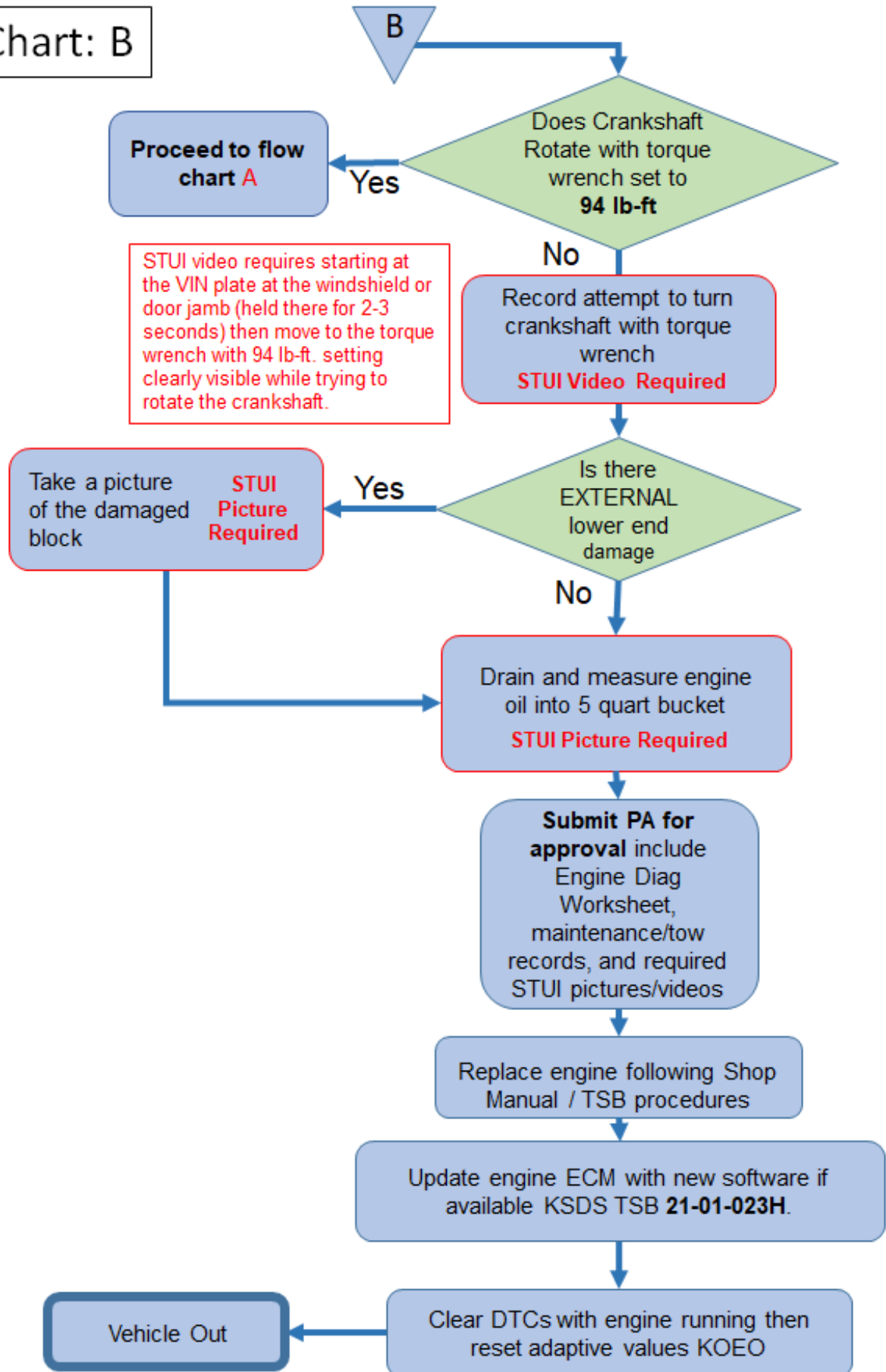
All STUI Pictures require the VIN clearly visible in the photo. Use copy of RO or last 6-digits of VIN on paper.



Flow Chart: A



Flow Chart: B



Service Procedure:

Initial Inspection:

1. Scan for DTC P1326 using the GDS.
 - ❖ If DTC P1326 (or any other code) is present, take screenshot of Freeze Frame data for PA using GDS screen capture if any DTCs are present and proceed to Step 2.
2. Check for any sludge under the engine oil filler cap.
 - Using STUI on the GDS, take and submit a picture of the oil cap underside with the VIN in the background of the photo (RO or last 6 digits written on paper). **VIN must be legible.**
 - ❖ **Sludge under oil cap:** Submit Warranty Prior Approval (PA).
 - ❖ **No sludge under oil cap:** Continue to next step.
3. Check for any engine oil on the engine oil dipstick.
 - Using STUI on the GDS, take and submit a picture of the dipstick with the VIN in the background of the photo (RO or last 6 digits written on paper). **VIN must be legible.**
 - ❖ **No engine oil on dipstick:** Submit Warranty Prior Approval (PA)
 - ❖ **Engine oil on the dipstick:** Continue to Engine Rotation Check.

Engine Rotation Check:

1. Rotate the crankshaft with the crank rotator SST.
 - If the crankshaft cannot be turned with a moderate force, then measure the force required to turn the crankshaft with a torque wrench.
 - If the SST or shop tools do not fit the specific vehicle type, remove the front passenger wheel and wheel liner or underbody tray as needed to rotate the crankshaft.
 - ❖ **If the crankshaft rotates normally:**
 - Proceed to Bearing Inspection and follow the procedure sequence in **Flow Chart A**.
 - ❖ **If the force required for rotating the crankshaft is greater than 94 lb-ft., documentation through STUI video is required.**
 - Follow the procedure sequence in **Flow Chart B** and note the following differences.
 - **If there is NO lower end damage:**
 - Follow the Oil Drain Procedure in the following page.
 - **If there is external lower end damage:**
 - Using STUI in the GDS, submit a picture of the damage with the VIN in the background of the photo (RO or last 6 digits written on paper). **VIN must be legible.**
 - Follow the Oil Drain Procedure in the following page.

NOTICE

If other engine accessory components are seized, remove the engine accessory belt prior to completing the engine rotation check.

NOTICE

PA Approval is required for engine replacement. Submit PA and refer to the Dealer Best Practices guide for the latest requirements for engine approval.

1) If engine does not rotate normally, a STUI video including the following is required:

- VIN Plate (at windshield or on door jamb)
- Attempt to rotate the crankshaft

2) Save the crankshaft rotation torque value

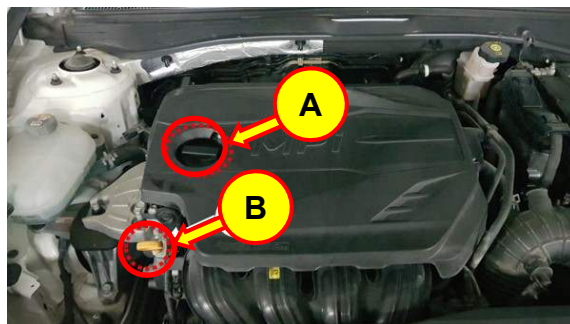
3) A picture of the lower end damage is required if present

Additional documentation may be required:

- Refer to Prior Approval Submission Documentation at last page for PA required items.
- Use STUI feature on the GDS to take and submit pictures and videos.

Oil Drain Procedure:

1. Remove the engine oil filler cap (A) and engine oil level gauge (B).



2. Lift up the vehicle and remove the oil drain plug (C).



3. Drain the engine oil into a container.
The 1-4 quart level should be clearly marked and visible on the container. Using STUI in the GDS, take and submit a picture of the oil container with the drained oil level clearly visible and the VIN in the background of the photo (RO or last 6 digits written on paper) for records, if needed. **VIN must be legible.**

4. Submit PA for engine replacement approval.



1 to 4
Quart
Level
Visible

Bearing Inspection:

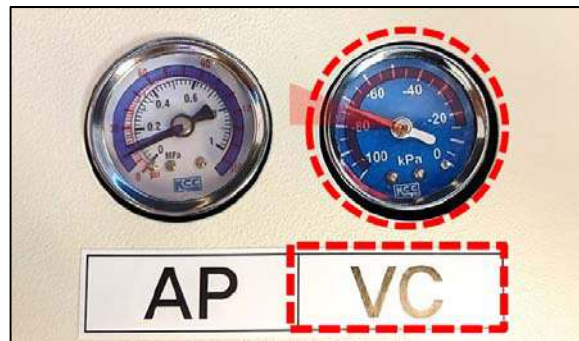
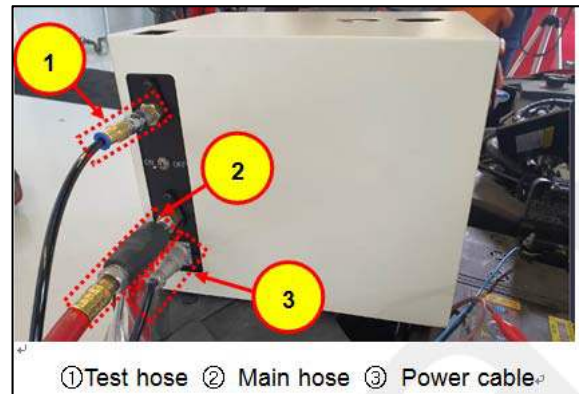
1. Connect the main hose (shop air supply) and test hose to the bearing tool (with other end of the test hose disconnected). (The power to the bearing tool main unit is not necessary at this time.)

Confirm the shop air pressure and AP/VC pressures on the bearing tool meet requirements. The correct ranges for AP/VC air pressures are also indicated with red/blue decals on the gauges. Using STUI in the GDS, take and submit a picture of the gauges with the pressure levels clearly visible and the VIN in the background of the photo (RO or last 6 digits written on paper) for records.

Shop air supply: 50 psi minimum

AP/VC air pressure calibration check:

- Connect the main air compressor hose.
- Connect the test hose. (The other end of the test hose should be left disconnected from the spark plug rod.)
- Confirm that the AP/VC toggle switch at top is in the middle position.
- Inspect the AP/C gauge indicators and compare to the specification range:
 - **AP:** 0.1 ~ 0.11MPa
 - **VC:** -73 ~ -83Kpa

**NOTICE**

Do not continue if any of the above readings are out of specification range.

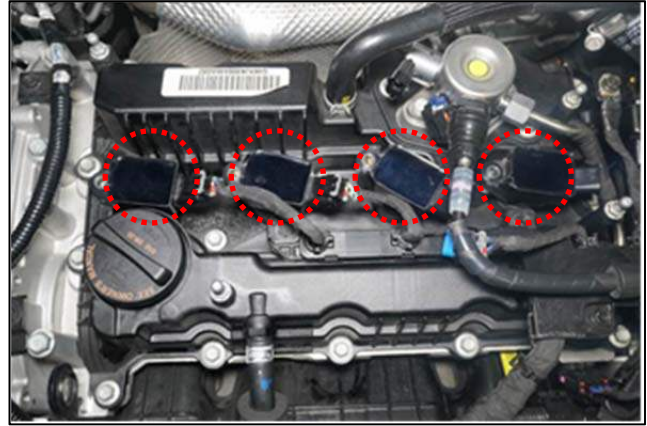
- **Adjust shop air to consistently provide at least 50 PSI of air pressure or greater.**
- **Do not use a portable air compressor to perform the bearing clearance testing.**
- **Be sure to check that the shop air water separator is functioning correctly.**
- **If any of the AP/VC air pressure indications are out of the specified range, recalibration of the Bearing Clearance Tester is required.**
 - **Refer to latest instructions outlined in the Engine Bearing Clearance Tester Calibration Procedure TSB 20-GI-009H or later for calibration procedure.**

NOTICE

For Bearing Clearance Tester software related issues, contact GITA at: 888-437-0308
For Bearing Clearance Tester hardware related issues, contact Techline at: 800-325-6604

2. Remove the engine cover and the 4 ignition coils.

Tightening Torque (ignition coils):
9.8 - 11.8 N·m
(1.0 - 1.2 kgf·m, 7.2 - 8.7 lb·ft)



3. Remove the 4 spark plugs.

Tightening Torque:
14.7 - 24.5 N·m
(1.5 - 2.5 kgf·m, 10.9 - 18.0 lb·ft)



4. Insert the appropriate (use **M12 for GDI and Theta MPI Hybrid** engines or **M14 for all other MPI** engines) spark plug rod SST (A) into Cylinder #1 spark plug hole and turn until hand tight. Insert the clearance gauge SST into the spark plug rod and tighten using the thumb screw.



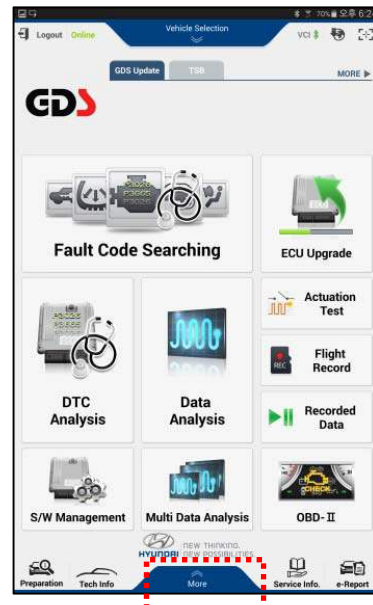
NOTICE

DO NOT connect the test air hose to the clearance gauge at this time.

5. Connect the GDS to the vehicle and turn the ignition 'ON'.

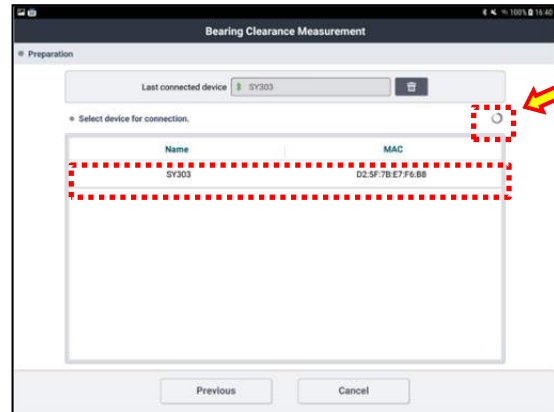
6. Swipe up on the 'More' tab at the bottom of the GDS home screen. Select the 'Special Inspection' function.

7. Enter the vehicle info into the GDS as prompted then select 'Next'.



8. Connect the GDS to the clearance gauge SST (gauge) via Bluetooth:

- Press the “Set” button (B) on the gauge to turn it on.
- Press the “Set” (B) and “Mode” (C) buttons at the same time for about 4 sec until the “reset” message is displayed.
- Select the gauge in the list of devices on the GDS. Select the ‘Refresh’ icon (D) if the gauge doesn’t appear automatically.



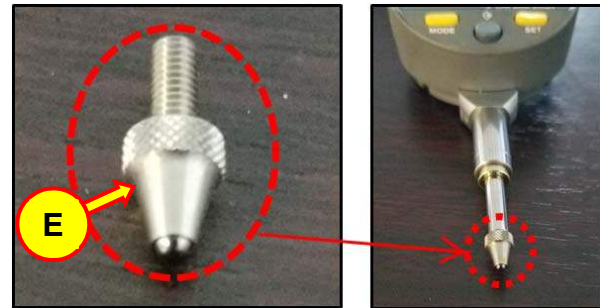
NOTICE

If more than one device appears in the list of devices, there is another device in range. Move away from the other device to pair the gauge.

- Check that the ball point tip (E) of the clearance gauge SST is securely installed to the tool as shown. **Do not continue if ball point tip (E) is loose or missing.**

NOTICE

If loose, apply Blue Loctite (or equivalent) to the tip thread and retighten securely to the gauge plunger.



9. Turn the ignition ‘OFF’ and remove the VCI.

10. Follow the instructions on the GDS to start the test and select ‘Next’.

NOTICE

- For the following steps, the Crank Rotator Tool or a long handled wrench should be used for moving the crankshaft slowly and precisely.
- Ensure the test hose is disconnected from the clearance gauge when finding TDC piston depth.

Please take note of the following crank/piston position definitions.

- ❖ BTDC (Before Top Dead Center)
- ❖ TDC (Top Dead Center) ← Find TDC during the compression stroke.
- ❖ ATDC (After Top Dead Center)

In the following steps, the TDC point for testing must be at MAX (piston height) value minus 0.03mm as the crank has moved slightly into ATDC (from its TDC dwell point).

- If TDC is difficult to find, refer to **Shop Manual Section Location: Engine Mechanical System > Timing System > Timing Chain**

11. To find TDC compression (TDC), rotate the crankshaft with the crank rotator SST at least one cycle (1/2 turn). (If the SST does not fit the specific vehicle type, remove the front passenger wheel and wheel liner or underbody tray as needed to rotate the crankshaft using standard shop tools.)

IMPORTANT

- For the step below, the engine must be rotated **SLOWLY** using the crank rotator SST.
 - Abrupt or erratic movements may cause improper TDC setup and test errors.
- Do **NOT** stop rotating the engine before reaching **MAX TDC**, especially during the initial rotation towards TDC where the value may be at 0mm and change all the sudden.
 - Be sure to find TDC correctly by slowly and slightly nudging the engine a little more to verify no change in value to confirm that the piston is at **MAX TDC**.

- ❖ Monitor the piston height value on GDS screen or the clearance gauge SST while rotating the engine clockwise using the Crank Rotator Tool.
 - Rotate the engine **SLOWLY** as the value increases towards a MAX value. (BTDC → TDC)
 - When the value changes direction (increasing/BTDC → TDC → decreasing/ATDC), stop rotating the crank when the piston height is at MAX value minus 0.03mm.

NOTICE

The testing point is slightly towards **ATDC** from TDC when the piston has moved down 0.03mm from its highest position.

12. Select 'Next' when TDC is found.
- ❖ Ideal set point for testing from TDC is found when the maximum value minus 0.03mm is reached on the clearance gauge SST (F).
 - ❖ The value is also displayed on the GDS.

13. Once the set point for bearing testing is found, select 'Start' in the GDS screen and proceed directly to the next step below.

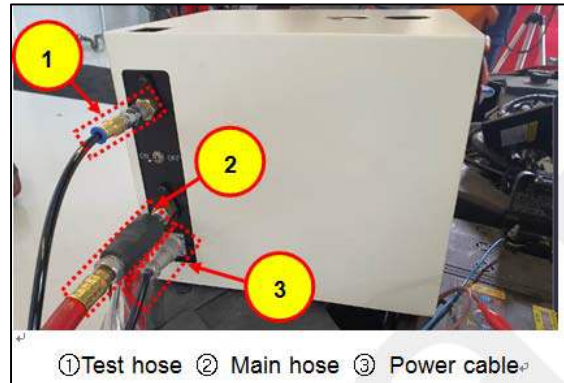
- Do not turn the crank rotator SST until instructed to do so.

NOTICE

The value at TDC varies depending on the specific vehicle and engine type.



14. Connect the test hose (1) to the spark plug rod SST and to the bearing tool SST.



15. Connect the SST power cables to a fully charged 12V battery or to an external AC/DC power supply.

- Turn the bearing tool SST power switch 'ON'.



NOTICE

*** Bearing Tool SST Power Check ***

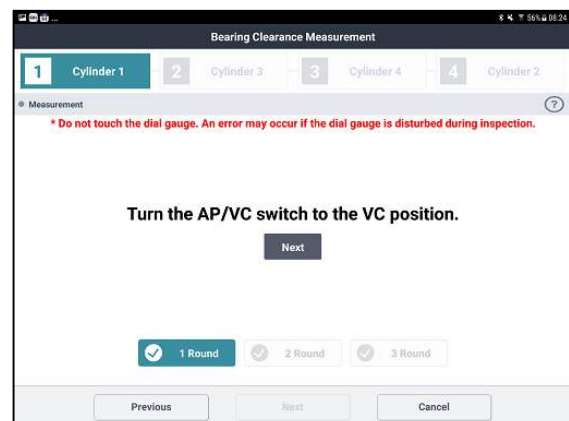
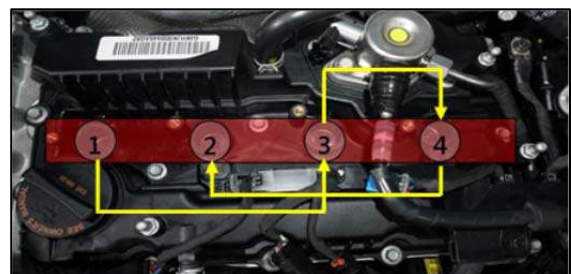
- Supply 12 volts (or an alternate external AC/DC 13.8 volt power supply with at least ~2 amp output) to the power cable (3) connected to the bearing tool SST.
- Turn power switch to ON.
- Toggle AP/VC transfer switch between AP <> VC.
 - ❖ The solenoids should “click” while switching between AP/VC when the unit is ON.
 - ❖ If the solenoids are not switching, then check the power cable or the power supply.

16. Locate the AP/VC switch on the bearing tool SST and switch it to the AP Position.

17. Follow the instructions on the GDS to test each cylinder. Cylinder #1 is checked first.

- The cylinders will be checked per the engine firing order: #1→#3→#4→#2.

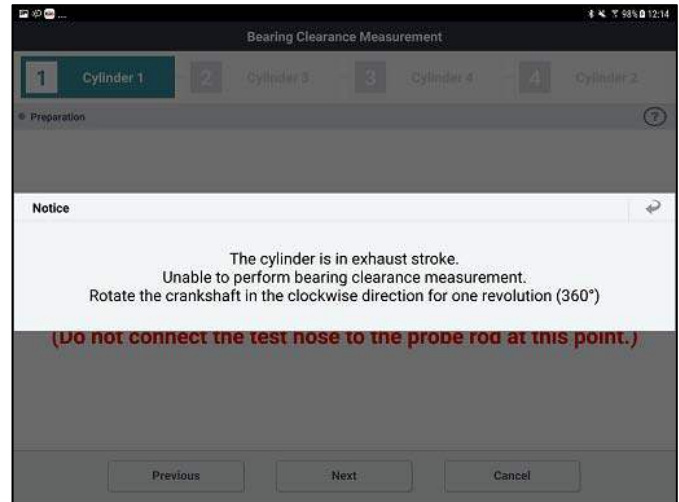
18. On the bearing tool SST, change the AP/VC switch to the VC position when instructed by the GDS.



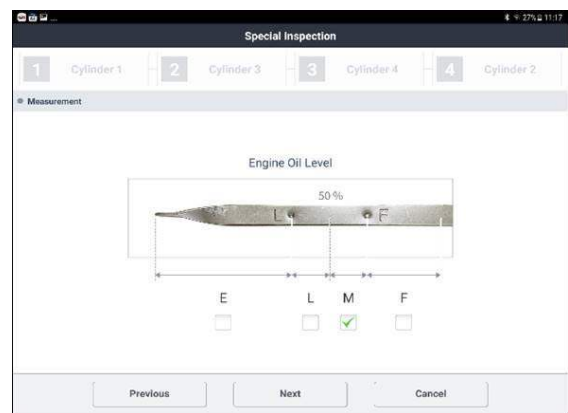
NOTICE

If the bearing measurement value does not change when the AP/VC is switched or the “Unable to measure” message appears on the GDS, rotate the crankshaft further as the exhaust valves could be open. Set the crankshaft to TDC again (Step 11).

Ensure the test hose is disconnected from the clearance gauge SST when finding TDC.



19. Continue following the instructions on the GDS to complete the bearing inspection. Check the engine oil level and select the level in the GDS.



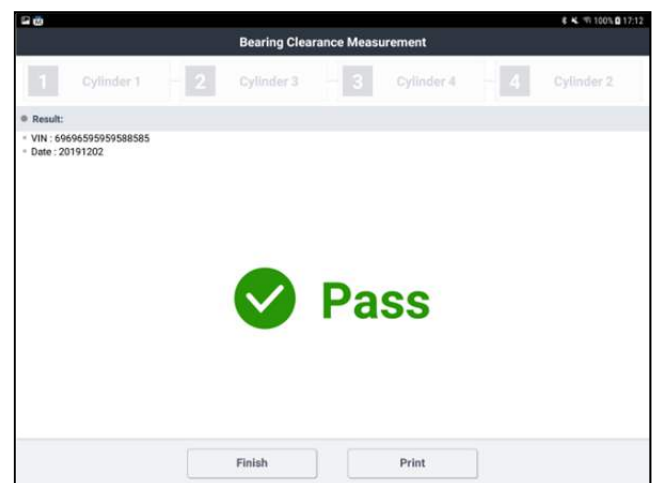
20. If the test result is “PASS”:

a) Save a screenshot of the results screen.

- ❖ If there is audible engine noise:
 - Refer to HTSS "Fix it Right" under symptom: “Engine Noise-Undetermined”
 - Using STUI on the GDS, record and submit a video of the engine noise 1-2 ft above the valve cover. Include the VIN Plate (at windshield or on door jamb) in the beginning of the video.
 - Follow remainder of Flow Chart A to complete the procedure.
- ❖ If there is no audible engine noise:
 - Follow remainder of Flow Chart A to complete the procedure.

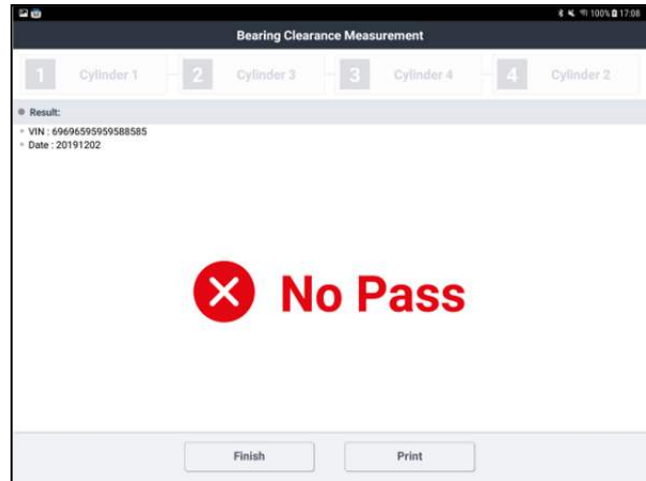
b) Reinstall all components in the reverse order of removal.

c) Check for DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present to complete the procedure.



If the test result is “NO PASS”:

- a) Save a screenshot of the results screen.
- b) Submit PA for engine replacement approval.
- c) Follow remainder of Flow Chart A and Engine Replacement section of this TSB to complete the service procedure.
- d) Check for DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present to complete the procedure.



NOTICE

PA Approval is required for engine replacement. Submit PA and refer to the Dealer Best Practices guide for the latest requirements for engine approval.

- **Refer to Prior Approval Submission Documentation section at the last page of this TSB for the itemized checklist.**

Engine Replacement:

1. Continue with engine replacement if necessary according to the Service Procedure Flowchart.
2. Follow the applicable shop manual to remove the engine from the vehicle. The specific method for removal varies by model.
 - **Shop Manual Section Location:** Engine Mechanical > Engine And Transaxle Assembly > Engine And Transaxle Assembly > **Repair Procedures**

NOTICE

Record the audio station presets (XM, AM, FM, etc.) prior to disconnecting the battery.

3. Certain replacement engines must be prepared prior to installation. Some components from the existing engine must be transferred to the new engine.

NOTICE

Take special care of the original engine parts that will be required for reinstallation on to the replacement engine.

4. Remove and reinstall the engine knock sensor from the old engine to the new engine.

Knock Sensor Fastener Tightening torque:
21Nm (15.5lb-ft)

NOTICE

Ensure the knock sensor is torqued to specification using a torque wrench.

- ❖ Improper installation can result in DTC codes.



5. **(For GDI Engines Only)** Follow the published procedure outlined in **TSB 19-FL-001H** to remove and reinstall the GDI high pressure fuel system components (GDI High Pressure Pump, Fuel Injectors, and Fuel Rail) from the existing engine to the new engine

CAUTION

Follow TSB 19-FL-001H carefully and replace the following newly supplied parts from the Service Kits for GDI engines:

- Mounting flange O-ring (for High Pressure Pump)
- O-rings, Backup Rings, Washer Seals, Combustion Seal Rings, and clips (for Fuel Injectors)
- Fuel Pipe (between High Pressure Pump and Fuel Rail)

For all engines with Service Kits: (1) Exhaust Pipe Gasket is included. Install this new gasket when attaching the front and center muffler assemblies together during the engine installation.

6. Install the new oil cooler hoses if applicable.

7. Reconnect and reinstall the engine front harness.

8. Follow the published Service Information from the applicable **Shop Manual** to reinstall the Sub Engine Assembly.

Shop Manual Section Location: Engine Mechanical
> Engine And Transaxle Assembly > Engine And Transaxle Assembly > **Repair Procedures**

NOTICE

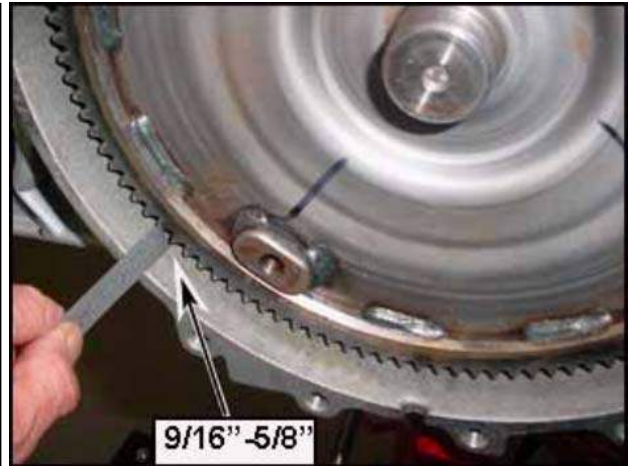
Be sure to replace the following newly supplied parts if the Service Kit is applicable for the engine:

- Oil Level Rod & Oil Level Guide Assy.
- Intake Manifold Gasket(s)
- Exhaust Manifold Gasket
- Fuel Pipe Assembly

NOTICE

(For Automatic Transmissions equipped w/ torque converters only) If the torque converter has moved from the fully inserted position, carefully push inward and rotate the torque converter until the converter is recessed approximately 5/16" - 9/16" (8 -14 mm) into the transaxle case when reinstalling the automatic transaxle.

Check the depth of the torque converter to confirm it's fully installed in the transmission otherwise the oil pump may be damaged resulting in transmission failure.



9. Reinstall and connect the cooling system components.

- Fill the cooling system with 50/50 ~ 70/30 (Water/Anti-Freeze) coolant mixture.

10. Fill the engine crankcase:

- Follow the specified engine oil capacity for the **initial dry fill** of the engine.
- With the fuel system disabled temporarily, crank the engine for several seconds to prime the lubrication system prior to starting the engine.

➤ **Recommended Oil Specifications:**

- 5W-30 Full Synthetic type with API SN/SN+/SP, ILSAC GF4/GF5 or higher service grade

11. Start the engine to warm it up and begin the cooling system air bleeding process.

- Check for any leaks during this time.
- After the engine has warmed up to normal operating temperature, turn the engine off, wait a few minutes, and then **adjust the engine oil level to near the "F" mark as shown.**



12. Refer to TSB 21-01-023H to update the Engine ECM if new software is available.

13. When all fluids have been fully filled and all work quality checks are completed:

- Set the customer's audio station presets.
- Relearn the Steering Angle Sensor using the GDS.
- Clear DTC P1326 with engine ON.** P1326 may reset if it's not cleared with the engine running. Then check for other DTCs and perform the appropriate diagnostic service. Ensure no warning lights are present.
- Reset the engine adaptive values** using the GDS.
- Perform a short road test to confirm normal vehicle drivability.

NOTICE

- **Clear DTC P1326 with engine ON.** P1326 may reset if not cleared with the engine running.
- **Reset engine adaptive values.**

Prior Approval Submission Documentation:

- Refer to chart below for items needed for submissions based on condition.
- If current condition does not fall within the chart below, contact Techline.

Utilize STUI to Capture Photo/Video or Direct Upload to PA				
	Cannot Rotate Crank @94lb-ft / Damage	Knocking Concern & "PASS" Tests	Sludge on Oil Cap Or No Oil on Dipstick	Bearing Clearance Inspection Test "NO PASS"
Repair Order (R.O.)	✓	✓	✓	✓
Engine Diagnosis Worksheet	✓	✓	✓	✓
Towing Invoice	If Available	If Applicable	If Applicable	N/A
GDS DTC Freeze Frame Screen Print	✓	✓	✓	✓
Bearing Test Uploaded	N/A	✓	N/A	✓
BCT Gauge Calibration Photo	N/A	✓	N/A	✓
Photo of Oil Cap	✓	✓	✓	✓
Photo of Dipstick	✓	✓	✓	✓
Photo of Drained Oil Measurement	✓	N/A	If Requested by PA	N/A
Crank Rotation Video	✓	N/A	N/A	N/A
Engine Noise Video	N/A	✓	N/A	N/A
Photo of Cylinder Block Damage	If Applicable	N/A	N/A	N/A
Photo of Spark Plugs	N/A	N/A	If Requested by PA	N/A
Maintenance Records	If Requested by PA	If Requested by PA	If Requested by PA	If Requested by PA
Valvetrain Photo	If Requested by PA	If Requested by PA	If Requested by PA	If Requested by PA
Techline Case Required	N/A	✓	N/A	N/A
Accident Damage Photo(s)	If Applicable	If Applicable	If Applicable	If Applicable

****Proper Photos / Videos:**

- VIN in view when photo is taken of the item in question. **(Windshield or doorjamb VIN Plate)**
 - **Exception:** For oil Measurement photo, a Repair Order in photo will suffice.
- Photo taken with clear focus, showing the item being presented.
- BCT Connection Calibration Test - show connections and gauges clearly (up to two photos)
- Crank Rotation Video and Engine Noise Video - start at the Windshield VIN Plate and move to the front of the engine showing no crankshaft movement or noise (as applicable) in a continuous video beginning to end.
 - ***Returned engines may be inspected by WTC for a seized condition***

Media Submission Process:

- All photos / videos will be submitted via Single Technician User Interface (STUI).
(See Page 4 of Tech Net Times Vol 30 Issue 7 for additional details.)