

SSM 49687: 2017-2021 F-Super Duty - 6.7L - Hard Start, Lack of Power And/Or Runs Rough - Illuminated MIL With DTCs P0087 And/Or P008A.

Some 2017-2021 F-Super-Duty vehicles equipped with a 6.7L diesel engine may exhibit a hard start, lack of power and/or runs rough concern with an illuminated malfunction indicator light (MIL) and diagnostic trouble codes (DTCs) P0087 and/or P008A. This may be due to low fuel level or fuel gelling in cold ambient temperatures. If no root cause is determined after normal Powertrain Control/Emissions Diagnosis (PC/ED) pinpoint test MA, recommend that the customer use a different brand of fuel and use Motorcraft PM-23-A Diesel Fuel Anti-Gel and Performance Improver. Inform the customer that bio-diesel blended fuels have a higher occurrence of fuel gelling. Fuel gelling and or low fuel conditions causing a P0087 and/or P008A is not covered under warranty.

Vehicles:

2017-2021 F-Super Duty (P558) NA (FE)