

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

**SEAT WARMER TURNS OFF AFTER 10 MINUTES AND DTC B1030:13
IS STORED**

Service Alert No.: SA-009/21

Last Issued: 01/28/2021

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous SAs:	Date(s) Issued:
SA-059/19	12/20/19

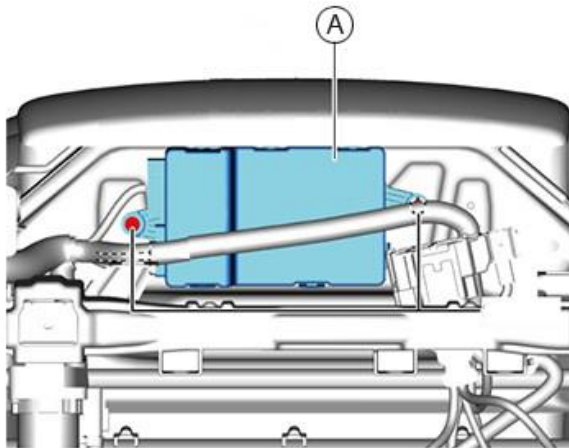
APPLICABLE MODEL(S)/VINS

2019 Mazda3 Japan built before December 17, 2018

2019 Mazda3 Mexico built before March 19, 2019

DESCRIPTION

Some customers may complain that the seat warmer turns off after 10 minutes in manual mode and will not turn back on until the vehicle is restarted. DTC B1030:13 (Seat warmer unit (LH) circuit malfunction (heater side)) may also be stored. This may be caused by a faulty seat warmer control unit (A).



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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

NOTE: Confirm that the seat warmers are NOT linked to the climate control system before verifying customer concern.



1. Verify customer concern.
2. Is DTC B1030:13 stored?
 - Yes - Replace the Seat Warmer Control Unit according to the instructions on MGSS ([SEAT WARMER CONTROL UNIT REMOVAL/INSTALLATION \[\(US\)\]](#))
 - No - This service information does not apply. Go to MGSS for normal diagnosis.
3. Verify repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Note
BCKA-67-5J0B	Power Unit, Front Seat	1	Part Number suffix "B" or higher

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