

THIS TSB HAS BEEN SUPERSEDED OR DEACTIVATED



TECHNICAL SERVICE BULLETIN

Illuminated ABS Warning Indicator With DTC C0020 - Built On Or Before 29-Feb-2020

20-2364

 11 January
2021

This bulletin supersedes 20-2001. Reason for update: Add Production Fix Date

Model:

Ford
2020 Explorer
2020 Police Interceptor Utility
Lincoln
2020 Aviator

Summary

This article supersedes TSB 20-2001 to update the production fix date.

Issue: Some 2020 Explorer/Aviator/Police Interceptor Utility vehicles built on or before 29-Feb-2020 may exhibit an illuminated anti-lock brake system (ABS) warning indicator lamp with diagnostic trouble code (DTC) C0020 stored in the ABS module. It may not be necessary to replace the ABS module/hydraulic control unit (HCU) to resolve DTC C0020. This may be due to a poor ground connection and/or improper plating on the attachment bolts at G108. To correct the condition, follow the Service Procedure to replace and properly tighten the ground cable fasteners.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2020 Explorer/Aviator/Police Interceptor Utility
- Built on or before 29-Feb-2020
- Illuminated ABS warning indicator lamp with DTC C0020

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Part Number		Description	Quantity
W505255-S450	Package Contains 4 Pieces, 2 Pieces Required)	Fasteners	1
XG-12	-	Motorcraft® Electrical Grease	As Needed

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

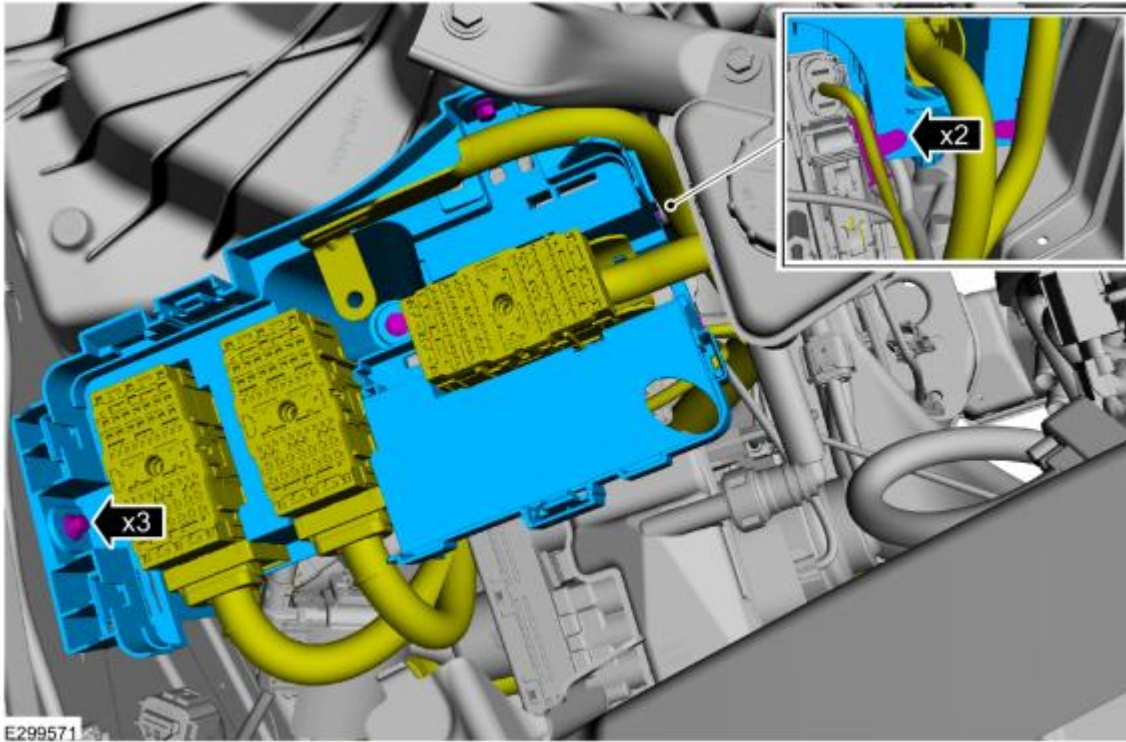
Description	Operation No.	Time
2020 Explorer/Aviator/Police Interceptor Utility: Retrieve DTCs, Replace Ground Fasteners, Includes Time To Remove And Install BCMC And Support Bracket (Do Not Use With Any Other Labor Operations)	202364A	0.8 Hrs.

Repair/Claim Coding

Causal Part:	14290
Condition Code:	12

Service Procedure

1. Remove the body control module C (BCMC). Refer to Workshop Manual (WSM), Section 419-10.
2. Remove the bolts, detach the wiring retainers and remove the BCMC support bracket. Tighten to 12 Nm (106 lb-in). (Figure 1)



3. Remove and discard the fasteners for ground G108. Refer to Wiring Diagram, Cell 10-4. (Figure 2)



4. Make sure no shrink tube adhesive is interfering with the fastener clamping force or ground path through the fastener. Clean as necessary with a razor blade.

NOTE: Do not remove any paint from the body as the ground path conduction is through the bolt threads.

5. Tighten the new fasteners securing the ground cables to 12 Nm (106 lb-in).
6. Apply Motorcraft® Electrical Grease to the fastener and ground cable eyelet.
7. To install, reverse the removal procedure.
8. Clear DTCs from the ABS module.

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