



Technical Service Bulletin

91 Adaptive Cruise Assist is not available, DTCs C12EBF1 (11567120) stored in the laserscanner

91 21 60 2061817/2 January 8, 2021. Supersedes Technical Service Bulletin Group 91 number 20-56 dated December 18, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 -2020	All	Adaptive Cruise Assist
Audi e-tron Sportback	2020	All	Adaptive Cruise Assist

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Corrected symptom code) Revised <i>Service</i> (Added campaign note) Revised <i>Additional Information</i> (Added reference)
1	12/18/2020	Initial publication

Customer states:

- The adaptive driving assistance is not available or cannot be activated. After a short time, without an ignition cycle, it can be reactivated.

Workshop findings:

The following DTC is stored in the control module for laserscanner, J1122 (address word 00CD):

- DTC C12EBF1** (laser for adaptive cruise control, malfunction) with symptom code 11567120).

Technical Background

The software needs to be updated to correct the adaptive driving assistance activation issue.

Production Solution

Not applicable.



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Service

This TSB replaces Pending Service Solution (PSS) TSB 2055338: *PSS 91 Adaptive Cruise Assist is not available.*

SVM Update Instructions:

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the control module for laserscanner, J1122 (address word 00CD) using the SVM action code as listed in the table below, if necessary:



Note:

Campaign 72K6 must be run first for applicable vehicles before performing the update.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A6, A7, A8, Q8, and Audi e-tron quattro	4K8907660B 4K8907660C 4K8907660D	0200 0201 0202 0304	4K8907660E	0306	CDA003



Tip: After the update, a bus sleep has to be awaited before clearing DTCs.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9159		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on the diagnostic



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			protocol (Max 75 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2061817/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty*

Additional Information

More information on this system can be found in the following resources:

- Elsa, *Systems >> Campaigns/Actions >> Campaign 72K6*.

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2061817) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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