

On-car analysis list from January 4th, 2021
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	20-21	1.4T (DGXA / DJXA)	All	MIL-on fault P2421	Customer states MIL-on (Must have P2421 in the ECM)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0556	Customer states MIL-on (Must have P0556 in the ECM)
	Atlas, Atlas Cross Sport	20-21	3.6L (CDVC)	All	MIL-on Misfire	Customer states MIL-on (Must have misfire fault code) (Southern California, Southern Florida and Tennessee ONLY) (Untouched vehicles)
Chassis	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise (Untouched vehicles)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
	Atlas, Atlas Cross Sport, Tiguan	20-21	All	All	No Voice	Customer states no voice output during calls / micro phone inoperative (ONLY vehicles located in Tennessee, Kentucky, Alabama, Georgia, North Carolina)
Other	Golf, Golf SportWagen, Jetta GLI	17-19	All	All	Suction Jet Pump	Customer states fuel odor/leak in the rear part of the vehicle (without a punctured fuel tank, hoses or pipes) or difficulty fueling fuel tank or fuel coming back up filler neck (untouched vehicles)