



Technical Service Bulletin

PSS 91 Adaptive Cruise Assist is not available

91 20 42 2055338/4 December 7, 2020. Supersedes Technical Service Bulletin Group 91 number 20-47 dated March 6, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2020	All	Adaptive Cruise Assist

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Service</i> (Updated service software release date)
3	03/06/2020	Republished PSS Revised <i>Production Solution</i> (Updated repair date)
2	10/29/2019	Revised header (Added vehicles)

Customer states:

- The Adaptive Cruise Assist system is not available. After a short time, the adaptive cruise assist becomes available again. An ignition cycle is not necessary.

Workshop findings:

The following DTC is stored in the control module for laserscanner, J1122 (address word 00CD):

- DTC C12EBF1** (laser for adaptive cruise control, malfunction) with symptom code 11567120.

Technical Background

A software bug in the control module for laserscanner.

Production Solution

Not applicable.



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Service

1. Explain to the customer that a solution is forthcoming by the end of the 1st quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2055338) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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