

On-car analysis list from December 10th, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	20-21	1.4T (DGXA / DJXA)	All	MIL-on fault P2421	Customer states MIL-on (Must have P2421 in the ECM)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0556	Customer states MIL-on (Must have P0556 in the ECM)
	Atlas, Atlas Cross Sport	20-21	3.6L (CDVC)	All	MIL-on Misfire	Customer states MIL-on (Must have misfire fault code) (Southern California, Southern Florida and Tennessee ONLY) (Untouched vehicles)
Chassis	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise (Untouched vehicles)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
	Atlas, Atlas Cross Sport, Tiguan	20-21	All	All	No Voice	Customer states no voice output during calls / micro phone inoperative (ONLY vehicles located in Tennessee, Kentucky, Alabama, Georgia, North Carolina)
	Atlas, Atlas Cross Sport	19-21	All	All	Seat Memory Inoperative	Customer states seat memory inoperative (Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36)) (untouched vehicles)
Other	Golf, Golf SportWagen, Jetta GLI	17-19	All	All	Suction Jet Pump	Customer states fuel odor/leak in the rear part of the vehicle (without a punctured fuel tank, hoses or pipes) or difficulty fueling fuel tank or fuel coming back up filler neck (untouched vehicles)