

**On-car analysis list from December 1st, 2020**  
**please contact VW Helpline before attempting repair**

|            | Models                           | MY    | Engine                | Transmission | Topic                   | Customer Complaint                                                                                                                                                                                                       |
|------------|----------------------------------|-------|-----------------------|--------------|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Powertrain | Jetta                            | 20-21 | 1.4T<br>(DGXA / DJXA) | All          | MIL-on fault P2421      | Customer states MIL-on<br><b>(Must have P2421 in the ECM)</b>                                                                                                                                                            |
|            | Jetta                            | 19-20 | 1.4T<br>(DGXA / DJXA) | All          | MIL-on P0556            | Customer states MIL-on<br><b>(Must have P0556 in the ECM)</b>                                                                                                                                                            |
|            | Atlas, Atlas Cross Sport         | 20-21 | 3.6L<br>(CDVC)        | All          | MIL-on Misfire          | Customer states MIL-on<br><b>(Must have misfire fault code)</b><br><b>(Southern California, Southern Florida and Tennessee ONLY)</b><br><b>(Untouched vehicles)</b>                                                      |
| Chassis    | Jetta, GTI, Golf, SportWagen     | 19-21 | All                   | Standard     | Clutch Pedal Noise      | Customer states clutch pedal makes noise<br><b>(Untouched vehicles)</b>                                                                                                                                                  |
| Electrical | Passat                           | 19-20 | All                   | All          | No Terminal 15          | Customer states "No Crank/No Start"<br><b>(untouched vehicles)</b>                                                                                                                                                       |
|            | Atlas, Atlas Cross Sport         | 19-21 | All                   | All          | Seat Memory Inoperative | Customer states seat memory inoperative<br><b>(Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36))</b><br><b>(untouched vehicles)</b>                                                          |
| Other      | Golf, Golf SportWagen, Jetta GLI | 17-19 | All                   | All          | Suction Jet Pump        | Customer states fuel odor/leak in the rear part of the vehicle ( <b>without</b> a punctured fuel tank, hoses or pipes) or difficulty fueling fuel tank or fuel coming back up filler neck<br><b>(untouched vehicles)</b> |